Document 1 /

Case 3:08-cv-01561-

Filed 08/22/2008

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NOTICE OF REMOVAL

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California, in and for the County of San Diego, to the United States District Court, Southern District of California. CoxCom asserts that original federal jurisdiction exists under the Class Action Fairness Act of 2005 (28 U.S.C. § 1332(d)) as follows:

Filed 08/22/2008

PROCEDURAL BACKGROUND

- On May 23, 2008, Plaintiff Arman Lassiter, purportedly on behalf of himself and all 1. others similarly situated, filed a complaint for Legal and/or Equitable Relief (the "Complaint") in Superior Court of the State of California, in and for the County of San Diego, Case No. 37-2008-00084510-CU-OE-CTL (the "State Court Action"). Plaintiff filed the case as a putative class action. A true and correct copy of the Complaint is Exhibit A.¹
- Plaintiff asserts claims for relief in the State Court Action against CoxCom for 2. violations of the California Labor Code, including (1) violations of Labor Code § 226.7(a) by failing to provide meal and rest breaks, (2) Labor Code § 226 by failing to provide accurate itemized wage statements, (3) Labor Code § 802 by failing to indemnify employees for necessary expenditures or losses incurred in the discharge of the employees duties, (4) violations of Overtime Pay laws and regulations by improperly "rounding" hours worked by employees. Plaintiff further claims these practices constitute Unfair Competition in violation of Business and Professions Code §§ 17200 et seq.
- Plaintiff claims that the State Court Action is appropriate for class treatment because 3. "statistically, one hundred percent" of the class members are or were subject to the alleged improper labor practices. (Complaint, ¶ 14.)
- CoxCom answered the State Court Action on August 14, 2008. A true and correct copy of the Answer is Exhibit B.

All exhibits to this Notice are included under separate cover filed herewith.

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TIMELINESS OF REMOVAL

- CoxCom has never been properly served with the Complaint in the State Court Action, 5. and thus this petition is timely within the meaning of 28 U.S.C. § 1446(b).² Thomason v. Republic Insurance Company, 630 F.Supp. 331, 334 (E.D. CA, 1986).
- Via a letter from Plaintiff's counsel, Alison Miceli, dated August 4, 2008, CoxCom 6. first learned that Plaintiff purported to have served the Complaint on CoxCom's agent for service of process, Corporation Services Company ("CSC"). Plaintiff threatened to seek the default of CoxCom if CoxCom did not answer the complaint within four days of receiving the letter.³ Exhibit 1 to the Declaration of Joseph Freeman in Support of Petition for Removal (Exhibit G) is a true and correct copy of Ms. Miceli's August 4, 2008 letter.
- The August 4th letter asserted that this service occurred on June 27, 2008. The Proof of Service found in the Superior Court's files in this action states that Plaintiff's Counsel, William Sullivan, personally served the Complaint and related papers on CoxCom's Agent for Service of Process, CSC, at CSC's offices in Sacramento, California. Notwithstanding the foregoing assertions of Plaintiff's counsel, CoxCom has never been served with either the summons or complaint in this case.
- 8. CSC denies that it received this service. In order to protect CoxCom's rights in this matter, CoxCom has filed a motion to quash service in the State Court Action, claiming inadequacy of service under California Code of Civil Procedure § 481.10. A true and correct copy of this motion, the supporting Memorandum, Notice of Lodgment and supporting declarations, which are exhibits 111

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²⁸ U.S.C § 1446 provides that a Notice of Removal must include copies of all "process, pleadings, and orders served upon defendant." Defendant CoxCom maintains that no papers have been properly served on it, but Exhibits A, B, and C to this Notice contain all the process, pleadings and orders contained in the Superior Court file in this matter.

Declaration of Joseph Freeman in Support of Petition For Removal ("Freeman Dec.") Ex. G, p. 75,¶3.

thereto, are Exhibit C to this Notice and are hereby incorporated into this Notice by this reference as if fully rewritten. Briefly summarized, the declarations filed in support of CoxCom's Motion to Quash⁴ describe the procedures whereby Corporation Service Company carefully and systematically reviews all documents served upon it as agent for its customers at least twice, focusing especially on court documents, that thorough reviews of the CSC's records have been conducted yielding no record whatsoever of the filing of a summons and/or complaint in this matter on June 27, 2008 or ever, and search of the CSC premises has been conducted without physical finding any summons and/or complaint in this case. These declarations further establish that plaintiff did serve a letter addressed to the California Labor and Workforce Development Agency on June 27, which letter required service by Certified Mail, not personal service, that there is strong reason to believe that plaintiff accidentally served the wrong document on June 27. CoxCom received no notice of service of the summons or complaint until its receipt of plaintiff's counsel's August 4, 2008 letter.

This Motion to Quash was necessary to preserve CoxCom's right to challenge the 9. adequacy of service, because answering the Complaint without filing such a motion would constitute a waiver of the right to challenge service. (Code Civ. Proc. § 481.10(e)). CoxCom's answer to the Complaint includes an affirmative defense that service was improper, which is intended to preserve this claim under Federal Rule of Civil Procedure 12(b)(4).

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See Declarations of Becky DeGeorge, Brenda Sharpless, Steven Cassidy, Victoria Diamond, Joseph Freeman and W. Lee Biddle, which are Exhibits G, I, H, J, F and D respectively to the Notice of Lodgment filed in support of Cox's Motion to Quash, which is itself Exhibit C to this Notice of Removal, beginning at page 22 of the exhibits.

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CLASS ACTION FAIRNESS ACT

- Basis of Original Jurisdiction. The Court has original jurisdiction of this action under 10. the Class Action Fairness Act of 2005 (codified in pertinent part at 28 U.S.C. § 1332(d)). Section 1332(d) provides that a district court shall have original jurisdiction of a class action with 100 or more putative class members in which the matter in controversy, in the aggregate, exceeds the sum or value of \$5,000,000. As applicable in this matter, section 1332(d) further provides that where the putative class members are citizens of the state in which the action was filed, the defendant must be a citizen of a different state.
- As set forth below, pursuant to 28 U.S.C. section 1441(a), CoxCom may remove the 11. State Court Action to Federal Court under the Class Action Fairness Act of 2005 inasmuch as (1) members of the putative class are citizens of a state different than CoxCom, (2) the lawsuit is pled as a class action involving more than 100 putative class members, (3) the matter in controversy, in the aggregate, exceeds the sum or value of \$5,000,000, exclusive of costs and interest.
- Plaintiff's Citizenship. Plaintiff Arman Lassiter alleges that he is a resident of the 12. County of San Diego, State of California. (Complaint, § 4.) For diversity purposes, "a person is a citizen of the state in which he is domiciled." Kantor v. Wellesley Galleries, Ltd., 704 F.2d 1088, 1090 (9th Cir. 1983). Residence is prima facie evidence of domicile. Id., State Farm Mutual Auto Ins. V. Dyer, 19 F.3d 514, 520 (10th Cir. 1994). Accordingly, Plaintiff is a citizen of California.
- Defendant's Citizenship. Pursuant to 28 U.S.C. section 1332(c), "a corporation shall 13. be deemed to be a citizen of any State by which it has been incorporated and of the State where it has its principal place of business." CoxCom, as alleged in the complaint, is a Delaware corporation. (Complaint, ¶ 5.) Furthermore, CoxCom's principal place of business is its corporate headquarters located at 1400 Lake Hearn Drive, Atlanta, Georgia.⁵ Accordingly, Defendant is a citizen of Delaware and Georgia, but not of California.
- Doe Defendants. Although Plaintiff has also named fictitious defendants "Does 1-50," 14. 28 U.S.C. section 1441(a) provides, "[f]or the purposes of removal under this chapter, the citizenship

Declaration of Sharon Smith in Support of Petition for Removal ("Smith Dec.") Ex. D, p. 68, ¶ 7.

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of defendants sued under fictitious names shall be disregarded." (See also Fristos v. Renolds Metals Co., 615 F.2d 1209, 1213 (9th Cir. 1980) [unnamed defendants are not required to join in a removal petition].) Thus, the existence of "Doe" defendants does not deprive the Court of jurisdiction.

- Size of the Class. Plaintiff filed the State Court Action as a class action involving 15. more than 100 putative class members. Specifically, Plaintiff alleges that there is an "approximately 6000 member class" consisting of "current or former California-based Field Service Representatives." (Complaint, ¶ 11.) CoxCom's own records indicate that over the four-year period preceding the filing of the Complaint, approximately 1100 different California employees were classified as Field Service Representatives in the three California markets in which CoxCom currently operates: San Diego, Orange County and Santa Barbara.⁶ While CoxCom may at the appropriate time dispute that each is a proper class member with regard to each alleged wrongful act, Plaintiff's allegation is that "statistically, one hundred percent of the class members" were subject to the identified violations. (Complaint, ¶ 15a-d.)
- Amount in Controversy. The Complaint makes no specific statements of the amount 16. in controversy. Where a specific amount of damages is not alleged in the Complaint, Defendants must prove by a preponderance of evidence that the amount in controversy element is satisfied. Lowdermilk v. U.S. Bank National Ass'n, 479 F.3d 994, 998 (9th Cir. 2007). As demonstrated below, the evidence is that more than \$5,000,000 is in controversy:
- Plaintiff's Own Statements: In pre-filing proceedings in this action, the parties sought to resolve concerns raised by Plaintiff. In the course of those discussions, Plaintiff outlined the size of his claim. Specifically, Plaintiff told CoxCom that it faced potential liability of \$32,801,146.17, not inclusive of costs and attorney fees. A plaintiff's settlement demand "is relevant evidence of the amount in controversy if it appears to reflect a reasonable estimate of the

See Freeman Dec., Ex. G, p. 75, ¶ 5 and excerpts from mediation brief attached as Exhibit 2 thereto.

Smith Dec., Ex. D, p. 68 ¶ 3; Declaration of Linda Kavanagh in Support of Petition for Removal ("Kavanagh Dec.") Ex. E, p. 71, ¶ 3; Declaration of Terri Wilson in Support of Petition for Removal ("Wilson Dec.") Ex. F, p. 73, ¶ 3.

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purpose of deciding the question of federal jurisdiction].) Meal and Rest Period Claims: Plaintiff asserts that 100 percent of class b.

plaintiff's claims." (Cohen v. Petsmart, 281 F.3d 837, 840 (9th Cir. 2002). (See also Babasa v.

LensCrafters, Inc., 498 F.3d 972, 975 (9th Cir. 2007) [finding settlement demand admissible for

- members were not provided their legally mandated meal and rest periods. (Complaint, ¶ 14a.) The remedy for this violation is one additional hour of pay for each day a meal or rest period is not provided. (Cal. Labor Code § 226.7, Murphy v. Kenneth Cole Productions 40 Cal.4th 1094, 1099 (2007).) Here, the average hourly pay of California employees occupying the Field Service Representative position is approximately \$20.52 per hour.⁸ A review of CoxCom's records indicates that at any one time during the class period, approximately 507 people were employed as Field Service Representatives.⁹ If Plaintiff asserts that each class member missed just two meal or rest periods a week, each would be entitled to an additional \$41.04 a week in wages. Based on a 50-week work year, each would receive an additional \$2,052 a year, or \$1,040,346 per year for the class. Over a four-year period, this totals \$4,161,456, not inclusive of interest.
- Overtime Claims: Plaintiff asserts that 100 percent of class members were c. deprived overtime compensation as a result of "rounding" of hours worked. (Complaint, ¶ 15.) If Plaintiff claims that each class member lost just 15 minutes of compensation a week, each would be entitled to an additional \$7.70 a week in wages at an overtime rate of \$30.78. Based on a 50-week work year, each would receive an additional \$384.75 a year, or \$195,068.25 per year for the class, based on 507 representatives working at any one time. Over a four-year period, this totals \$780,273.00, not inclusive of interest.
- Waiting Time Penalties Under Labor Code Section 203: Plaintiff claims that due to the wage violations identified above, CoxCom violated Labor Code section 203, which requires full payment of wages due upon termination. (Complaint Prayer, ¶ 3.)

Smith Dec., Ex. D, p. 68, ¶ 4, Kavanagh Dec., Ex. E, p. 71, ¶ 4, Wilson Dec., Ex. F, p. 74, ¶ 4.

This is the un-weighted average of the pay provided field service representatives in Cox's three California markets over the four years prior to the complaint. (Smith Dec., Ex. D, p. 68 ¶ 5, Kavanagh Dec., Ex. E. p. 71, ¶ 5, Wilson Dec., Ex. F., p. 73, ¶ 5)

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As a penalty, the employee is permitted to recover up to 30 days' pay if the section is violated. (Complaint Prayer, ¶ 4.) Here, approximately 311 Field Service Representatives voluntarily or involuntarily left the company in the four years before the filing of the complaint. 10 At the average hourly wage of \$20.52, or \$164.16 for an eight-hour day, 30 days' pay would equal \$4,924.80 per employee or total of \$1,531,612.80 among the 311 employees.

- e. Failure to Provide Itemized Wage Statement: Plaintiff asserts that CoxCom willfully failed to provide wage statements which complied with the requirements of Labor Code section 226, and that class members were damaged by this action. (Complaint, ¶ 30) Labor Code section 226 provides that employees suffering injury as a result of a knowing and intentional failure to comply may recover up to an aggregate \$4,000. If each employee is able to recover this amount, the potential amount at issue is \$4,400,000 if the class is the 1100 Field Service Representatives or \$24,000,000 if the class is 6000 people, as Plaintiff alleges. (Complaint, ¶ 11.)
- f. Attorney Fees and Costs: In addition to the above amounts, Plaintiff is proceeding under statutes that would permit him to recover reasonable attorney fees and costs if successful. (Labor Code §§ 226, 226.7.) Requests for attorney's fees must be taken into account in ascertaining the amount in controversy. (See Galt G/S v. JSS Scandinavia, 142 F.3d 1150, 1156 (9th Cir. 1998) [claims for statutory attorney's fees to be included in amount in controversy, regardless of whether award is discretionary or mandatory].) If Plaintiff does expect to recover \$32,801,146.17 in this action, then it is reasonable to expect that Plaintiff will be seeking additional attorney fees in excess of \$10,000,000.11

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Smith Dec., Ex. D, p. 68, ¶ 6, Kavanaugh Dec., Ex. E, p. 71, ¶ 6, Wilson Dec., Ex. F, p. 74, ¶ 6. Declaration of Christopher Britton in Support of Removal, Ex. H, p. 81, ¶ 2.

g. <u>Sum of Components of Plaintiff's Claims for Damages and Fees</u>: The sum of the amounts of the components of Plaintiff's alleged claims for damages and prospective fees is therefore a range of between \$20,873,342 and \$44,473,342.

CONCLUSION

- 17. Pursuant to 28 U.S.C. section 1446(d) a copy of this Notice of Removal is being filed with the Clerk of the Superior Court of California, County of San Diego.
- 18. Pursuant to 28 U.S.C section 1446(d) CoxCom is providing written notice to Plaintiff. WHEREFORE, CoxCom hereby removes the action now pending against it in the Superior Court of the State of California, County of San Diego, to this Honorable Court, and requests that this Court retain jurisdiction for all further proceedings.

DATED: August 22, 2008

FERRIS & BRITTON, APC

Christopher Q. Britt Attorneys for Defendant COXCOM, INC.

SEVEARTH SHAW

SEYFARTH SHAW LLP
Thomas Kaufman
Laura Reathaford
Attorneys for Defendant
COXCOM, INC.

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NOTICE OF REMOVAL

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CASE NO.:

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SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN DIEGO STREET ACCRESS: 330 West Britishey				
WALLING ADDRESS: 330 West Broadsmy				
CITY AND ZIP CODE: Ban Diago, CA 92181				
BRANCH NAME: Central				
TELEPHONE NUMBER:	TELEPHONE NUMBER: (819) 685-8190			
PLAINTIFF(S) / PE	TITIONER(S): Arman Lassiler			
DEFENDANT(S)/	RESPONDENT(S): Coxcom, Inc.			
LASSITER VS. CO	DXCOM, INC.			
NOTICE OF CASE ASSIGNMENT		CASE NUMBER: 37-2008-00084510-CU-OE-CTL		

Judge: Steven R. Denton

Department: C-73

COMPLAINT/PETITION FILED: 05/23/2008

CASES ASSIGNED TO THE PROBATE DIVISION ARE NOT REQUIRED TO COMPLY WITH THE CIVIL REQUIREMENTS LISTED BELOW

IT IS THE DUTY OF EACH PLAINTIFF (AND CROSS-COMPLAINANT) TO SERVE A COPY OF THIS NOTICE WITH THE COMPLAINT (AND CROSS-COMPLAINT).

ALL COUNSEL WILL BE EXPECTED TO BE FAMILIAR WITH SUPERIOR COURT RULES WHICH HAVE BEEN PUBLISHED AS DIVISION II, AND WILL BE STRICTLY ENFORCED.

TIME STANDARDS: The following timeframes apply to general civil cases and must be adhered to unless you have requested and been granted an extension of time. General civil consists of all cases except: Small claims appeals, petitions, and unlawful detainers.

COMPLAINTS: Complaints must be served on all named defendants, and a CERTIFICATE OF SERVICE (SDSC CIV-345) filed within 60 days of filing. This is a mandatory document and may not be substituted by the filing of any other document.

DEFENDANT'S APPEARANCE: Defendant must generally appear within 30 days of service of the complaint. (Plaintiff may stipulate to no more than a 15 day extension which must be in writing and filed with the Court.)

DEFAULT: If the defendant has not generally appeared and no extension has been granted, the plaintiff must request default within 45 days of the filing of the Certificate of Service.

THE COURT ENCOURAGES YOU TO CONSIDER UTILIZING VARIOUS ALTERNATIVES TO LITIGATION, INCLUDING MEDIATION AND ARBITRATION, PRIOR TO THE CASE MANAGEMENT CONFERENCE. MEDIATION SERVICES ARE AVAILABLE UNDER THE DISPUTE RESOLUTION PROGRAMS ACT AND OTHER PROVIDERS. SEE ADR INFORMATION PACKET AND STIPULATION.

YOU MAY ALSO BE ORDERED TO PARTICIPATE IN ARBITRATION PURSUANT TO CCP 1141.10 AT THE CASE MANAGEMENT CONFERENCE. THE FEE FOR THESE SERVICES WILL BE PAID BY THE COURT IF ALL PARTIES HAVE APPEARED IN THE CASE AND THE COURT ORDERS THE CASE TO ARBITRATION PURSUANT TO CCP 1141.10. THE CASE MANAGEMENT CONFERENCE WILL BE CANCELLED IF YOU FILE FORM SDSC CIV-359 PRIOR TO THAT HEARING

SDSC CIV-721 (Rev. 11-06)

Page: 1

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Attorneys for Plaintiff ARMAN LASSITER

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SUPERIOR COURT OF THE STATE OF CALIFORNIA COUNTY OF SAN DIEGO, CENTRAL DIVISION

ARMAN LASSITER, individually and on) behalf of other members of the general public) similarly situated,

Plaintiff.

COXCOM, INC., a Delaware Corporation; and DOES 1-50, Inclusive,

Defendants.

CASE NO. 37-3908-00084510-CU-OE-CTL

CLASS ACTION

COMPLAINT FOR:

- 1. VIOLATION OF LABOR CODE; and
- 2. VIOLATION OF BUSINESS AND PROFESSIONS CODE SECTION 17200

COMES NOW Plaintiff ARMAN LASSITER, ("Plaintiff"), and alleges for his Complaint as follows:

1. This Court has jurisdiction over this matter in that all parties are residents of the State of California and the amount in controversy exceeds the statutory minimum limit of this Court. This class action is brought pursuant to section 382 of the Code of Civil Procedure. The monetary damages and restitution sought by Plaintiff exceed the minimal jurisdiction limits of the Superior Court and will be established according to proof at trial. The monetary damages sought on behalf of each and every member of the class and as aggregate class damages exceed those jurisdictional limits as well. Furthermore, there is no federal question at issue, as Wage and Hour protections and remedies related thereto are based solely on California Law and Statutes,

LASSITER CLASS ACTION COMPLAINT

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- 2. Venue is proper before this Court in that some or all of the events, acts, and happenings as alleged herein occurred within the jurisdiction of the above entitled court.
- Venue is proper before this Court in that certain wrongful acts which gave rise to Plaintiff's 3. injuries occurred in the County of San Diego, State of California.
- At all relevant times herein, Plaintiff ARMAN LASSITER was and is an individual residing in 4. the County of San Diego, State of California.
- Plaintiff is informed and believes and thereon alleges that at all relevant times mentioned herein. 5. Defendant COXCOM, INC. ("Defendant Employer"), was and is a Delaware Corporation doing business in the County of San Diego, State of California.
- Plaintiff is presently unaware of the true names, capacities and liability of Defendants named 6. herein as DOES 1 through 50, inclusive. Accordingly, Plaintiff will seek leave of court to amend this Complaint to allege their true names and capacities after the same have been ascertained.
- Plaintiff is informed and believes and thereon alleges that each of the fictitiously named 7. Defendants is responsible in some manner for the wrongs and damages as herein alleged, and in so acting was functioning as the agent, servant, partner, and employee of the co-defendants, and in doing the actions mentioned below, was acting within the course and scope of his or her authority as such agent, servant, partner, and employee with the permission and consent of the co-defendants. Plaintiff's injuries as herein alleged were proximately caused by said Defendants. Wherever it is alleged herein that any act or omission was done or committed by any specially named Defendant or Defendants, Plaintiff intends thereby to allege and does allege that the same act or omission was also done and committed by each and every Defendant named as a DOE. both separately and in concert or conspiracy with the named Defendant or Defendants.
- Plaintiff is informed and believes and thereon alleges that Defendants, and each of them, 8. including DOES 1 through 50, are and at all times herein mentioned were either individuals, sole proprietorships, partnerships, registered professionals, corporations, alter egos or other legal entities which were licensed to do and/or were doing business in the County of San Diego, State of California at all times relevant to the subject matter of this action.

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LASSITER CLASS ACTION COMPLAINT

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CLASS ACTION ALLEGATIONS

- As more specifically set forth below, Plaintiff is bringing this action on behalf of an ascertainable class and a well-defined community of interest among the class members. Code of Civil Procedure section 382; Richmond v. Dart Industries. Inc., 29 Cal. 3d 426, 470 (1981). Throughout his employment, Plaintiff and his current and former co-workers were and are denied mandated relieved Meal and Rest periods, in violation of Labor Code section 512. Defendant Employer further failed to provide Plaintiff and his former co-workers one hour of pay at their regular rate of pay for each day the Meal and Rest periods were not provided, in violation of Labor Code section 226.7. Further, Plaintiff and his current and former co-workers were and are required to suffer the taking of earned compensation by Defendant Employer (by and through paycheck deductions) for, among other items, lost tools, without reimbursement, in violation of Labor Code section 2802. Plaintiff and his current and former co-workers were and are denied accurate Itemized Wage Statements, in violation of Labor Code section 226. Plaintiff and his current and former co-workers were and are denied full and accurate compensation, due to an illegal method of "rounding," by Defendant Employer, of time worked by the class members.
- Plaintiff brings this action on the grounds that he and other similarly situated employees employed by Employer were and are improperly denied the mandated wages resulting from the above-referenced violations. <u>Sav-On Drug Stores, Inc. v. Superior Court</u>, 34 Cal. 4th 319 (2004). The class of current and former employees is believed to be approximately Six Thousand (6000) employees.
- 11. The approximately 6000 member class is ascertainable via their experience as current or former California-based Field Service Representatives of Defendant Employer.
- 12. The class members share a community of interest and an injury in fact as Defendant Employer has violated California compensation laws, depriving the class members money earned by them.
- 13. This action involves questions of law and fact common to the class in that Plaintiff is bringing this action on behalf of a class of Defendant Employer's current and former employees who were and/or are (a) improperly denied mandated meal and rest periods; (b) required to suffer the taking of earned compensation by Defendant Employer (by and through paycheck deductions) for,

among other items, lost tools, without reimbursement, in violation of Labor Code section 2802; (c) denied accurate Itemized Wage Statements, in violation of California Labor Code section 226; and (d) denied full compensation due to illegal "rounding." The subject matter of this action both as to factual and legal matters is such that there are questions of law and fact common to the class which predominate over questions affecting only individual members, including, among other things the following:

- A. Statistically, one hundred percent of the class members were not "authorized and permitted" to take their legally mandated Meal and Rest periods, and were not provided the legally mandated relieved and off-duty meal and rest breaks or, in the alternative, the one-hour wage required in lieu of such Meal and/or Rest Periods.
- B. Statistically, one hundred percent of the Class Members were required to suffer the taking of earned compensation by Defendant Employer (by and through paycheck deductions) for, among other items, lost or broken tools, without reimbursement, in violation of Labor Code section 2802.
- C. Statistically, one hundred percent of the class members failed to receive compliant "Itemized Wage Statements," as required by Labor Code section 226, in that, among other deficiencies, the "gross wages," and "net wages" were and are incorrect, and some of the applicable hourly rates in effect were and are inaccurate.
- D. Statistically, one hundred percent of the class members were deprived of compensation, including Overtime compensation, via the illegal use, by Defendant Employer, of a "rounding" method of calculating time worked by the class members.
- 15. The class on whose behalf the action is brought is so numerous that joinder of all parties individually would be impractical. Plaintiff is bringing this action on behalf of approximately 6000 employees of Defendant Employer who share a common or general interest, and it would be impracticable for those employees to bring the action individually. The duties and responsibilities of the class members Plaintiff is representing were similar and comparable. Any variations in job activities between the individual class members are legally insignificant to the issues presented by this action since the central facts remain, to wit, Plaintiff and the other class

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members were improperly denied statutorily mandated meal and rest periods.

- 16. Plaintiff's claims in this action are typical of the class Plaintiff is generally representing. Plaintiff and other members in the class were required and instructed by Defendant Employer to perform work during their mandated Meal and Rest periods and were not provided the mandated relieved and off-duty meal and rest breaks. Defendant Employer further failed to provide Plaintiff and other members in his class one hour of pay at their regular rate of pay for each day the Meal and Rest periods were not provided, in violation of Labor Code section 226.7. Plaintiff seeks proper compensation and restitution on behalf of himself and other members in the class for the foregoing irregularities.
- 17. Plaintiff can fairly and adequately protect the interests of all the members of the class he is representing in this action. Plaintiff's experience and knowledge of Defendant Employer's Wage and Hour practices and its policy regarding Meal and Rest periods, in addition to Plaintiff's familiarity with the job duties of the class members he is representing, entitle him to adequately and fairly represent the class.
- 18. Plaintiff has satisfied the three prong "community of interest" requirement in Code of Civil Procedure section 382. Specifically, and as set forth above, (a) this action involves predominant common questions of law or fact in that Plaintiff brings this action on behalf of the approximately 600 member class who was denied mandated relieved meal and rest periods and required wages under Labor Code section 226.7 and Title 8, California Code of Regulations, also known as "Wage Order 11," and therefore, like Plaintiff, were improperly compensated; (b) Plaintiff's claims and damages are typical of the class Plaintiff represents in that, as mentioned above, Plaintiff seeks, on behalf of himself and the class members he represents, monetary damages for (1) improperly denied mandated meal and rest periods; (2) being required to suffer the taking of earned compensation by Defendant Employer (by and through paycheck deductions) for, among other items, lost tools, without reimbursement; (3) being denied accurate Itemized Wage Statements, in violation of Labor Code section 226; and (4) being denied full and accurate compensation due to an illegal "rounding" method of calculating time worked. Plaintiff's experience and knowledge of Defendant Employer's Wage and Hour practices and its policy

regarding meal and rest periods, in addition to Plaintiff's familiarity with the job duties of the
class members he is representing, entitle him to adequately and fairly represent the class.

19. In or about 1996, Plaintiff commenced working for Defendant Employer as a Field Service Representative. Throughout his employment with Defendant Employer, Plaintiff has performed his job in a capable and competent manner, and has been commended for doing so.

FACTUAL BACKGROUND

20. Throughout the term of his employ, Plaintiff and other members in his class were and are currently (a) required and instructed by Defendant Employer to perform work during their mandated Meal and Rest periods and were and are therefore not provided the mandated relieved and off-duty meal and rest breaks, in violation of Labor Code sections 512 and 226.7 and Title 8, California Code of Regulations, also known as "Wage Order 11." Plaintiff and other members in his class were not provided one hour of pay at their regular rate of pay for each day the Meal and Rest period was not provided, in violation of Labor Code section 226.7; (b) required to suffer the taking of earned compensation by Defendant Employer (by and through paycheck deductions) for, among other items, lost tools, without reimbursement; (c) denied accurate Itemized Wage Statements, in violation of Labor Code section 226; and (d) denied full and accurate compensation due to an illegal "rounding" method of calculating time worked.

FIRST CAUSE OF ACTION Violation of Labor Code - Class Action (By The Class Against Defendant Employer and DOES 1-10)

- 21. Plaintiff hereby incorporates by reference paragraphs 1 through 20 above, as though fully set forth herein.
- 22. Labor Code section 226.7(a) states that "No employer shall require any employee to work during any meal or rest period mandated by an applicable order of the Industrial Welfare Commission."
- 23. Under applicable state law, employees who work more than five (5) hours a day are entitled to a meal period of at least thirty (30) minutes, and a second meal period of at least thirty (30) minutes, if they work more than ten (10) hours in a day. Labor Code section 512(a).
- 24. Unless the employee is relieved of all duty during a thirty (30) minute meal period, the meal

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- period shall be considered an "on duty" meal period and counted as time worked. Title 8, California Code of Regulations, also known as "Wage Order 11."
- 25. An employer who fails to provide meal or rest periods as required by an applicable Wage Order must pay the employee one additional hour of pay at the employee's regular rate of pay for each workday that the meal or rest period was not provided. Labor Code section 226.7(b); IWC Wage Orders 1-2001 through 13-2001, 15-2001.
- During the course of his employment, Plaintiff and other employees were required by Defendant Employer to work through their lunches and perform work during their Meal and Rest periods, and therefore, Plaintiff and other members in his class were denied relieved and off-duty meal and rest periods.
- 27. Defendant Employer willfully failed and refused to pay Plaintiff and other employees one additional hour of pay at their regular rate of pay for each workday that a meal or rest period was not provided as required by Labor Code section 226.7.
- 28. Labor Code section 226 states, in part, that each pay period, Defendant Employer shall provide its employees an accurate Itemized Wage Statement, showing (in part) the gross wages earned and the net wages earned by each employee, and shall provide an accurate representation of all of the applicable hourly rates worked by the subject employees. Defendant Employer failed to provide accurate Itemized Wage Statements. Finally, Labor Code section 2802, and subsequent California law defining this section, require that an employer indemnify its employees for all necessary expenditures or losses incurred during the discharge of the employees' duties. Throughout the term of his employ, Plaintiff and the remaining Class Members have been denied these fundamental legal rights, and monies properly earned by said Class Members have not been paid, or have been deducted from their paychecks in violation of this legal right.
- 29. During the course of his employment, Plaintiff and other employees were not provided statutorily compliant Itemized Wage Statements by Defendant Employer.
- 30. As a direct result of Defendant Employer's willful failure and refusal to (a) provide the mandated meal or rest period or pay one additional hour of pay at the regular rate of pay for each workday that a meal or rest period was not provided; (b) comply with Labor Code section 226, (c) comply

with Labor Code section 2802; and (d) being denied full and accurate compensation due to an illegal "rounding" method of calculating time worked, Plaintiff and other employees have suffered injury, loss, and harm all to their damages in a sum according to proof. On behalf of the class, Plaintiff hereby seeks compensatory damages, back pay (or penalty), prejudgement interest, and other remedies set forth below.

31. Plaintiff has incurred and continues to incur legal expenses and attorneys' fees. Plaintiff is presently unaware of the precise amount of these expenses and fees and prays leave of court to amend this Complaint when the amounts are more fully known.

SECOND CAUSE OF ACTION Violation of Business and Professions Code §17200 - Class Action (By The Class Against Defendant Employer and DOES 1-10)

- 32. Plaintiff hereby incorporates by reference paragraphs 1 through 31 as though fully set forth herein.
- 33. Plaintiff is an employee and direct victim of Defendant Employer's illegal business acts and practices referenced in this Complaint, has lost money as a result of such practices, and is suing both in his individual capacity and on behalf of current and former employees of Defendant Employer who share a common or general interest in the damages as a result of the illegal practices. Specifically, Plaintiff is bringing this claim on behalf of Defendant Employer's current and former employees who were and are (a) required and instructed by Defendant Employer to perform work during their mandated Meal and Rest periods and were and are therefore not provided the mandated relieved and off-duty meal and rest breaks, in violation of Labor Code sections 512 and 226.7 and Title 8, California Code of Regulations, also known as "Wage Order 11." Plaintiff and other members in his class were not provided one hour of pay at their regular rate of pay for each day the Meal and Rest period was not provided, in violation of Labor Code section 226.7; (b) required to suffer the taking of earned compensation by Defendant Employer (by and through paycheck deductions) for, among other items, lost tools, without reimbursement; (c) denied accurate Itemized Wage Statements, in violation of Labor Code section 226; and (d) being denied full and accurate compensation due to an illegal "rounding" method of calculating



Case 3:08-cv-01561-	HENL	_

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- 34. The approximately 6000 member class is ascertainable via their experience as present or past employees of Defendant Employer. The members share a community of interest and an injury in fact as Defendant Employer has violated California compensation laws, thereby depriving the class members of money earned by them. Based on the facts set forth above, it would be impracticable to proceed in individual actions.
- 35. Plaintiff has suffered an injury in fact pursuant to Business and Professions Code section 17204, and has lost money as a result of Defendant Employer's illegal practices, in that he was improperly denied payments for missed Meal and Rest periods in violation of Labor Code section 226.7, throughout his employment with Defendant Employer.
- 36. Plaintiff is bringing this action on behalf of an ascertainable class, who share a community of interest, pursuant to Business and Professions Code section 17203 and Code of Civil Procedure section 382, who share a common or general interest in the damages as a result of the illegal practices, in that those individuals on whose behalf the action is brought have also lost money as a result of Defendant Employer's practices, as set forth above, and that it would be impracticable to proceed as an individual plaintiff action.
- 37. As set forth above, during the course of Plaintiff's employment, Defendant Employer failed and refused to properly pay Plaintiff, and other employees, and failed to comply with fundamentally protective California laws, including but not limited to Labor Code sections 226, 226.7, 512, and 1194.
- 38. Business and Professions Code section 17200 et seq., prohibits any unlawful, unfair or fraudulent business act or practice.
- 39. Plaintiff's allegations herein are based upon the business acts and practices of Defendant Employer.
- 40. Defendant Employer's acts and practices, as described herein above, are unlawful, in that they violate the California Labor Code and the California Industrial Welfare Commission Wage Orders.
- 41. As a direct result of Defendant Employer's unlawful business acts and practices, Plaintiff and

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other employ	ees have been denied wages earned, and hav	e therefore, been damaged in amoun
to be proven.	Accordingly, Plaintiff prays for restitution	and injunctive damages in an amoun
to be proven.		

Filed 08/2

- 2. Plaintiff is informed and believes, and on that basis alleges, that Defendant Employer's unlawful business practices, alleged above, are continuing in nature and are widespread.
- 3. On behalf of the ascertainable class, Plaintiff respectfully requests an injunction against Defendant Employer to enjoin it from continuing to engage in the illegal conduct alleged herein.
- On behalf of the ascertainable class, Plaintiff respectfully requests restitution damages.
- 5. Plaintiff has incurred and continues to incur legal expenses and attorneys' fees. Plaintiff is presently unaware of the precise amount of these expenses and fees and prays leave of court to amend this Complaint when the amounts are more fully known.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff on his own behalf and on behalf of the members of the class and the eneral public, prays for judgment as follows:

- For an order certifying the proposed class;
- Upon the First Cause of Action, for compensatory damages according to proof as set forth under Labor Code sections 226, 226.7, 510, 512 and 2802, among other violations; for denying mandated Meal and Rest periods and other wages resulting therefrom; for failing to comply with Labor Code section 2802 by indemnifying its employee Class Members for ordinary business losses; for failing to comply with Labor Code section 226, and for failing to provide accurate Itemized Wage Statements;
- Upon the First Cause of Action, for waiting time penalties according to proof, pursuant to Labor Code section 203;
- Upon the First Cause of Action, for penalties pursuant to Title 8, California Code of Regulations, Wage Order 11 (or any Wage Order applicable);
- For compensatory damages in an amount to be proven; 5.
- 6. For lost back pay in an amount to be proven;
 - On behalf of the ascertainable class, for a permanent injunction against Defendant Employer 7.

restraining, preventing, and enjoining Defendant Employer from engaging in the illego	al practices
alleged, and to ensure compliance with, among other employee protections, Labor Co	de sections
226, 226.7, 510, 512 and 2802;	

- On behalf of the ascertainable class, for restitution damages on behalf of the section 17200 claimants who share a common or general interest;
- For an award of interest, including prejudgement interest, pursuant to Labor Code section 218.6;
- 10. For an award of attorneys' fees and costs of suit herein pursuant to Labor Code sections 226, 226.7, 2802, and 218.5;
- 11. For an award of punitive and exemplary damages where permissible; and
- 12. For such other relief as the court deems just and proper.

Dated: 5-23-08

SULLIVAN & CHRISTIANI, LLP

Alison M. Miceli, Attorneys for Plaintiff ARMAN LASSITER

SUMMONS (CITACION JUDICIAL)

NOTICE TO DEFENDANT: (AVISO AL DEMANDADO):

COXCOM, INC., a Delaware Corporation; and DOES 1 through 50, Inclusive.

YOU ARE BEING SUED BY PLAINTIFF: (LO ESTÁ DEMANDANDO EL DEMANDANTE): ARMAN LASSITER

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	FROM TY, CA

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a You have 30 CALENDAR DAYS after this summens and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center (www.courtinfo.co.gov/selfhelp), your county law library, or the courthouse nearest you. If you cannot pay the filing fee, ask the court clerk for a fee walver form. If you do not file your response on time, you may lose the case by default, and your weges, money, and property may be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site (www.lawhelpcalifornia.org), the California Courts Online Self-Help Center (www.courtinfo.co.gov/selfhelp), or by contacting your local court or county bar association.

Tiene 30 DÍAS DE CALENDARIO después de quo le entreguen esta citación y papeles legales para presentar una respuesta por escrito an asta corte y hacer que se entregue una copta al demandanta. Una cada o una llamade telefónica acito partegua. Su respuesta por escrito tiene que estar en formato legal correcte si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California (www.courtinfo.ca.gov/selfhelp/espanel/), en la biblioteca de layas de su condado o en la corte que le quede más cerca. Si no puede pagar la cuota do presentación, pida al secretario de la corte que le de un formulario de exención de pago de cuotas. Si no presenta su respuesta a tiempo, puede perder el caso por incumplimiento y la corte lo podrá quitar su sueldo, dinero y bienes sin más advertencia. Hay otros requisitos legales. Es recomendable que litame a un abogado inmediatamente. Si no conoce a un abogado, puede litame a un espanado es pasible que cumpla con los reguisitos para obtonar servicios.

servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos para obtoner servicios legales gratuitos de un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro en el altio web de California Logal Sarvices, (www.lawheipcalifornia.org), en el Centro de Ayuda de las Cortas de California.

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330 West Broadway					
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Dan Diego, CA 92101	phone number of plaintiffs attorney	or plaintiff without an at	tomev. ls:		
'El nombre, la dirección y el	número de teléfono del abogado d	el demandante, o del deg	andente que no	tien <u>e</u> abogado, es):	
William B. Sullivan; A	ison M. Miceli)	$\overline{\mathcal{A}}$	
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SUMMONS

Arradican Lagadier Inc. | sever USCourt correctors

. If this case is complex under rule 3.400 et seq. of the California Rules of Court, you must serve a copy of this cover sheet on all other parties to the action or proceeding.

. Unless this is a collections case under rule 3.740 or a complex case, this cover sheet will be used for statistical purposes only.

Form Adopted for Mandatory Use Judicial Council of California CM-010 (Rev. July 1, 2007)

CIVIL CASE COVER SHEET

Cal. Rules of Court, rules 2.30, 3.220, 3.400-3.403, 3.740 oministration, std. 3.10 www.countinto.ca.gov

nerican LogalNet, Inc. rw.FormsWorkflow.co

CM-010

INSTRUCTIONS ON HOW TO COMPLETE THE COVER SHEET

To Plaintiffs and Others Filing First Papers. If you are filing a first paper (for example, a complaint) in a civil case, you must complete and file, along with your first paper, the Civil Case Cover Sheet contained on page 1. This information will be used to compile statistics about the types and numbers of cases filed. You must complete items 1 through 6 on the sheet. In item 1, you must check one box for the case type that best describes the case. If the case fits both a general and a more specific type of case listed in item 1, check the more specific one. If the case has multiple causes of action, check the box that best indicates the primary cause of action. To assist you in completing the sheet, examples of the cases that belong under each case type in item 1 are provided below. A cover sheet must be filed only with your initial paper. Fallure to file a cover sheet with the first paper filed in a civil case may subject a party. its counsel, or both to sanctions under rules 2.30 and 3.220 of the California Rules of Court.

To Parties in Rule 3.740 Collections Cases. A "collections case" under rule 3.740 is defined as an action for recovery of money owed in a sum stated to be certain that is not more than \$25,000, exclusive of interest and attorney's fees, arising from a transaction in which property, services, or money was acquired on credit. A collections case does not include an action seeking the following: (1) tort damages, (2) punitive damages, (3) recovery of real property, (4) recovery of personal property, or (5) a prejudgment writ of attachment. The identification of a case as a rule 3.740 collections case on this form means that it will be exempt from the general time-for-service requirements and case management rules, unless a defendant files a responsive pleading. A rule 3.740 collections case will be subject to the requirements for service and obtaining a judgment in rule 3.740.

To Parties In Complex Cases. In complex cases only, parties must also use the Civil Case Cover Sheet to designate whether the case is complex. If a plaintiff believes the case is complex under rule 3.400 of the California Rules of Court, this must be indicated by completing the appropriate boxes in items 1 and 2. If a plaintiff designates a case as complex, the cover sheet must be served with the complaint on all parties to the action. A defendant may file and serve no later than the time of its first appearance a joinder in the plaintiffs designation, a counter-designation that the case is not complex, or, if the plaintiff has made no designation, a designation that the case is complex. CASE TYPES AND EXAMPLES

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Provisionally Complex Civil Litigation (Cal. Rules of Court Rules 3.460–3.463)
                                                                              Contract
      Auto (22)-Personal Injury/Property
                                                                                     Breach of Contract/Warranty (06)
                                                                                                                                                                        s of Court Ruise 3.400–3.403)
Antitrus/Trade Regulation (03)
Construction Defect (10)
Claims Involving Mass Tort (40)
Securities Litigation (28)
Environmental/Toxic Tort (30)
Insurance Coverage Claims
                                                                                           Breach of Rental/Lease
             Damage/Wrongful Death
                                                                                                  Contract (not unlawful detainer
       Uninsured Motorist (46) (if the
                                                                                           or wrongful eviction)
Contract/Warranty Breach-Seller
             case involves an uninsured
         Plaintiff (not fraud or negligence)
Negligent Breach of Contract/
             instead of Auto)
                                                                                                                                                                  (arising from provisionally complex
case type listed above) (41)
Enforcement of Judgment
                                                                                                  Warranty
Other Pi/PD/WD (Personal Injury/
Property Damage/Wrongful Death)
                                                                                            Other Breach of Contract/Warranty
                                                                                     Collections (e.g., money owed, open book accounts) (09)
                                                                                                                                                                        Enforcement of Judgment (20)
Abstract of Judgment (Out of County)
      Asbestos (04)
      Asbesios Property Damage
Asbesios Presental injury/
Wrongful Death
Product Liability (not asbesios or taxic/environmental) (24)
                                                                                            Collection Case-Seller Plaintiff
                                                                                            Other Promissory Note/Collections
                                                                                                                                                                               Confession of Judgment (non-
domestic relations)
                                                                                     Case Insurance Coverage (not provisionally
                                                                                            complex) (18)
                                                                                                                                                                               Sister State Judgment
                                                                                                                                                                              Administrative Agency Award
(not unpaid taxes)
Petition/Certification of Entry of
Judgment on Unpaid Taxes
                                                                                            Auto Subrogation
      Medical Malpractice (45)
                                                                                            Other Coverage
             Medical Malpractice-
      Physicians & Surgeons
Other Professional Health Care
Maipractice
Other PI/PD/MD (23)
                                                                                     Other Contract (37)
                                                                                            Contractual Fraud
                                                                                                                                                                               Other Enforcement of Judgment Case
                                                                                            Other Contract Dispute
                                                                                                                                                                  Miscellaneous Civil Complaint
RICO (27)
Other Complaint (not specified
above) (42)
                                                                               Real Property
Eminent Domain/Inverse
             Premises Liability (e.g., slip
                                                                                            Condemnation (14)
                    and fall)
             Intentional Bodily Injury/PD/WD
(e.g., assault, vandalism)
Intentional Infliction of
                                                                                     Wrongful Eviction (33)
                                                                                     Other Real Property (e.g., quiet lille) (26)
Writ of Possession of Real Property
                                                                                                                                                                               Declaratory Relief Only
Injunctive Relief Only (non-
            Emotional Distress
Negligent Infliction of
Emotional Distress
Other PIPD/WD
                                                                                            Mortgage Foreclosure
                                                                                                                                                                                     haressment)
                                                                                            Quiet Title
Other Real Property (not eminent
domain, landlord/tenant, or
                                                                                                                                                                                Mechanics Lien
                                                                                                                                                                                Other Commercial Complaint
                                                                                                                                                                               Case (non-tort/nen-complex)
Other Civil Complaint
Non-PIPD/WD (Other) Tort
                                                                                            foreclosure)
       Business Tort/Linfair Business
                                                                               Unlawful Detainer
                                                                                                                                                                                     (non-tort/non-complex)
      Practice (07)
Civil Rights (e.g., discrimination, false arrest) (not civil)
                                                                                     Commercial (31)
                                                                                                                                                                   Miscellaneous Civil Petition
                                                                                     Residential (32)
Drups (38) (If the case involves illegal
                                                                                                                                                                         Partnership and Corporate
                                                                                                                                                                               Governance (21)
             harassment) (08)
                                                                                            drugs, check this item; otherwise,
                                                                                                                                                                         Other Petition (not specified
                                                                               report as Commercial or Residential)
Judicial Review
Asset Forfeiture (05)
Petition Re: Arbitration Award (11)
       Defamation (e.g., slander, libel)
                                                                                                                                                                               above) (43)
Civil Harasament
       (13)
Fraud (16)
                                                                                                                                                                                Workplace Violence
       Intellectual Property (19)
                                                                                                                                                                                Elder/Dependent Adult
                                                                                     Writ of Mandate (02)
Writ-Administrative Mandamus
Writ-Mandamus on Limited Court
       Professional Negligence (25)
                                                                                                                                                                                      Abuse
       Legal Malpractice
Other Professional Malpractice
(not medical or legal)
Other Non-PI/PD/MD Tort (35)
                                                                                                                                                                                Election Contest
Petition for Name Change
Petition for Relief From Late
                                                                                                 Case Matter
                                                                                            Writ-Other Limited Court Case
                                                                                     Review
Other Judicial Review (39)
Review of Health Officer Order
                                                                                                                                                                                Other Civil Patition
       Wrongful Termination (38)
Other Employment (15)
                                                                                            Notice of Appeal-Labor
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CM-010 [Rov. July 1, 2007]

Commissioner Appeals **CIVIL CASE COVER SHEET**

Page 2 of 1

1	SEYFARTH SHAW LLP	CHAIR BURNIESS D	
2	Thomas Kaufman (State Bar No. 177936) Laura Reathaford (State Bar No. 254751)	CIVIL BUSINESS OFFICE CENTRAL DIVISION	
3	2029 Century Park East, Suite 3300 Los Angeles, California 90067-3063	AUG 1 4 2008	
4	Telephone: (310) 277-7200 Facsimile: (310) 201-5219	Clerk-Superior Court Sandiego County, Ca	
5	FERRIS & BRITTON		
6	A Professional Corporation Christopher Q. Britton (State Bar No. 56623)	AUG 14'08 PM 447	
7	W. Lee Biddle (State Bar No. 217128) 401 West A Street, Suite 1600		
8	San Diego, CA 92101 Telephone: (619) 233-3131 Facsimile: (619) 232-9316		
9	racsimile: (019) 232-9310		
10	Attorneys for Defendant COXCOM, INC.		
11			
12	SUPERIOR COURT	OF CALIFORNIA	
13	COUNTY OF SAN DIEGO – CENTRAL DIVISION		
14	ARMAN LASSITER, individually and on behalf)	Case No. 37-2008-00084510-CU-OE-CTL	
15	of other members of the general public similarly situated,	DEFENDANT COXCOM, INC.'S	
16	Plaintiff,	ANSWER TO UNVERIFIED COMPLAINT	
17	v. }		
18 19	COXCOM, INC., a Delaware Corporation; and		
20	DOES 1-50, inclusive, Defendants.	•	
21	Deteridants.	Complaint Filed: May 23, 2008	
22			
23	Defendant COXCOM, INC. hereby files its answer to the Unverified Complaint of Plaintiff		
24	ARMAN LASSITER ("Plaintiff") as follows:		
25	GENERAL DENIAL		
26	Pursuant to the provisions of California Code of Civil Procedure section 431.30(d), Defendant		
27	denies, generally and specifically, each and every allegation, statement, matter and each purported		
28	cause of action in Plaintiff's Unverified Complaint, and without limiting the generality of the		
	DEFENDANT COXCOM, INC.'S ANSWER TO UNVERIFIED COMPLAINT		

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foregoing, deny, generally and specifically, that Plaintiff has been damaged in the manner or sums alleged, or in any way at all, by reason of any acts or omissions of Defendant.

SEPARATE DEFENSES

In further answer to Plaintiff's Unverified Complaint, and as separate and distinct defenses, Defendant alleges the following defenses. In asserting these defenses, Defendant does not assume the burden of proof as to matters that, pursuant to law, are Plaintiff's burden to prove.

Defendant does not presently know all of the facts and circumstances respecting Plaintiff's claims. Defendant reserves the right to amend this Answer should Defendant later discover facts demonstrating the existence of additional defenses.

FIRST DEFENSE

(Failure to State a Cause of Action)

1. Neither Plaintiff's Complaint nor any purported cause of action therein alleged, state facts sufficient to constitute claims upon which relief may be granted against Defendant.

SECOND DEFENSE

(Statutes of Limitations)

2. Plaintiff's claims, in whole or in part, are barred by the applicable statutes of limitations, including, but not limited to, California Business and Professions Code Section 17208 and California Code of Civil Procedure Section 340.

THIRD DEFENSE

(Laches)

3. Plaintiff has delayed inexcusably and unreasonably in the filing of this action causing substantial prejudice to Defendant and thus Plaintiff's claims are barred by the equitable doctrine of laches.

FOURTH DEFENSE

(Estoppel and Waiver)

4. Plaintiff's Complaint, and each and every cause of action alleged therein, is barred by the doctrines of estoppel and waiver.

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FIFTH DEFENSE

(Unclean Hands)

5. Plaintiff's Complaint, and each and every cause of action alleged therein, is barred by the doctrine of unclean hands.

SIXTH DEFENSE

(No Penalty)

6. Plaintiff is not entitled to any penalty award under section 203 of the California Labor Code since, at all times relevant and material herein, Defendant did not willfully fail to comply with the compensation provisions of the California Labor Code, but rather acted in good faith and had reasonable grounds for believing that they did not violate the compensation provisions of the California Labor Code.

SEVENTH DEFENSE

(Attorneys' Fees)

7. The Complaint fails to allege facts sufficient to establish a claim for attorneys' fees.

EIGHTH DEFENSE

(Penalties)

8. The Complaint fails to allege facts sufficient to establish a claim for penalties under the California Labor Code, including, but not limited to, sections 203 and 226.

NINTH DEFENSE

(Failure to Follow Employer Instructions)

9. To the extent Plaintiff missed meal periods as a result of a willful failure to follow his employer's directions, he may not recover any penalty pay as a result of such missed meal periods.

TENTH DEFENSE

(Equitable Set Off)

10. To the extent that a court holds that Plaintiff is entitled to damages or penalties, Defendant is entitled as a matter of equity to a set off for rest and meal periods provided Plaintiff, to which Plaintiff was not entitled under the law, and to the extent Plaintiff was paid wages to which he was not entitled to under the law.

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ELEVENTH DEFENSE

(Constitutionality)

11. The penalties claimed by Plaintiff in this case are excessive and, thus, violate the state and federal Constitutions.

TWELFTH DEFENSE

(Failure to Exhaust Administrative Remedies)

12. The Complaint, and each cause of action alleged therein, are barred because Plaintiff failed to exhaust his administrative remedies.

THIRTEENTH DEFENSE

(Adequate Legal Remedy)

13. Plaintiff's claims for injunctive relief are barred because Plaintiff has an adequate and complete remedy at law, and/or Plaintiff cannot make the requisite showing to obtain injunctive relief in a labor dispute under California Labor Code Section 1138.1, et seq.

FOURTEENTH DEFENSE

(No Injury)

14. Plaintiff's claim for penalties pursuant to California Labor Code, section 226 fails because he has not suffered injury as a result of the challenged statutory violation.

FIFTEENTH DEFENSE

(No Punitive Damages)

15. Plaintiff is not entitled to recover any punitive or exemplary damages from Defendant and any allegations with respect thereto should be stricken because Defendant did not commit or authorize others to commit any alleged oppressive, fraudulent or malicious acts. (Cal. Civ. Code § 3294(a).)

SIXTEENTH DEFENSE

(Insufficient Service)

16. Plaintiff failed to serve the summons and Complaint in this action upon Defendant in accordance with statutory and constitutional requirements.

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SEVENTEENTH DEFENSE

(No Basis for Class Claims)

17. Plaintiff cannot establish the requirements for certification of a class under Code of Civil Procedure section 382.

WHEREFORE, Defendant prays for judgment as follows:

- 1. That Plaintiff take nothing by his Complaint on file herein;
- 2. That judgment be entered in favor of Defendant and against Plaintiff on all causes of action;
- 3. That Defendant be awarded reasonable attorney's fees according to proof;
- 4. That Defendant be awarded the costs of suit incurred herein; and
- 5. That Defendant be awarded such other and further relief as the Court may deem appropriate.

| DATED: August 14, 2008

FERRIS & BRITTON, APC

Christopher Q. Britton
Attorneys for Defendant

COXCÓM, INC.

SEYFARTH SHAW LLP
Thomas Kaufman
Laura Reathaford
Attorneys for Defendant
COXCOM, INC.

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PROOF OF SERVICE BY MAIL

I, Lorell Fleming, declare that: I am over the age of 18 years and not a party to the case; I am employed in, or am a resident of, the County of San Diego, California, where mailing occurs; and my business address is: 401 West A Street, Suite 1600, San Diego, California 92101.

I further declare that I am readily familiar with the business' practice for collection and processing of correspondence for mailing with the United States Postal Service; and that the correspondence shall be deposited with the United States Postal Service this same day in the ordinary course of business.

I served the following document(s): **DEFENDANT COXCOM, INC.'s ANSWER TO UNVERIFIED COMPLAINT** by placing a true copy of each document in a separate envelope addressed to each addressee, respectively, as follows:

Alison M. Miceli, Esq. Sullivan & Christiani LLP 2330 Third Avenue San Diego, California 92101

I then sealed each envelope and, with postage thereon fully prepaid,

- I deposited each in the United States Postal Service at San Diego, CA.
- [X] I placed each for deposit in the United States Postal Service, this same day, at my business address shown above, following ordinary business practices.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Dated: Uug. 14, 2008

Lorell Fleming

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this court, located at 330 West Broadway, San Diego, California, 92101, defendant, COXCOM, INC. will, and hereby does, specially appear and move this Court to quash service of summons.

This motion to quash is made pursuant to Code of Civil Procedure section 418.10 on the grounds that this Court lacks personal jurisdiction over said defendant because no authorized method

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of service was properly completed and said defendant has not made a general appearance in this action. In particular, despite the contrary statement in the Proof of Service filed on July 22, 2008, in this action, personal service of the summons and complaint was not made on the defendant's agent for service of process on June 27, 2008, or at any other time.

This motion to quash the service of summons is based on this Notice of Motion, the Memorandum of Points and Authorities in support of the motion, and the Declarations of Becky DeGeorge, Steven Cassidy, Brenda Sharpless, Joseph Freeman, Victoria Diamond and W. Lee Biddle in support of the motion, all filed herewith, all matters of which the Court may take notice, the entire file in this action, and such oral and documentary evidence as may be presented at or before the hearing.

8/14/08

FERRIS & BRITTON A Professional Corporation

Ву:

W. Lee Biddle Attorncys for Defendant COXCOM, INC.

SEYFARTH SHAW LLP
Thomas Kaufman
Laura Reathaford
Attorneys for Defendant
COXCOM, INC.

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PROOF OF SERVICE BY MAIL

I, Lorell Fleming, declare that: I am over the age of 18 years and not a party to the case; I am employed in, or am a resident of, the County of San Diego, California, where mailing occurs; and my business address is: 401 West A Street, Suite 1600, San Diego, California 92101.

I further declare that I am readily familiar with the business' practice for collection and processing of correspondence for mailing with the United States Postal Service; and that the correspondence shall be deposited with the United States Postal Service this same day in the ordinary course of business.

I served the following document(s): DEFENDANT COXCOM, INC.'S NOTICE OF MOTION AND MOTION TO QUASH SERVICE OF SUMMONS; DEFENDANT COXCOM, INC.'S MEMORANDUM OF POINTS AND AUTHORITIES IN SUPPORT OF ITS MOTION TO QUASH SERVICE OF SUMMONS; and NOTICE OF LODGMENT OF COXCOM, INC. IN SUPPORT OF MOTION TO QUASH SERVICE OF SUMMONS by placing a true copy of each document in a separate envelope addressed to each addressee, respectively, as follows:

Alison M. Miceli, Esq. Sullivan & Christiani LLP 2330 Third Avenue San Diego, California 92101

I then sealed each envelope and, with postage thereon fully prepaid,

- [] I deposited each in the United States Postal Service at San Diego, CA.
- [X] I placed each for deposit in the United States Postal Service, this same day, at my business address shown above, following ordinary business practices.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Dated: Cug. 14, 2008

Lorell Fleming

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PROOF OF SERVICE BY MAIL

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DEFENDANT COXCOM, INC'S MEMORANDUM OF POINTS AND AUTHORITIES IN SUPPORT OF ITS MOTION TO QUASH SERVICE OF SUMMONS

Filed 08/22/2008

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SUMMARY OF ARGUMENT

This motion to quash is made pursuant to Code of Civil Procedure section 418.10 on the ground that

this Court lacks personal jurisdiction because no authorized method of service was properly completed on Cox and Cox has not made a general appearance in this action.

Personal service was not accomplished. On July 22, 2008, plaintiff filed a Proof of Service declaring that Cox's agent for service of process, Corporation Service Company ("CSC"), was personally served with the summons and complaint on June 27, 2008. Contrary to that declaration, Cox's agent for service of process was not personally served with the summons or complaint on June 27, 2008, or, as of the drafting of this memorandum, at any time thereafter. The only thing that was served on CSC as agent for service of process for Cox on June 27, 2008 was a two page letter addressed to the Labor and Workforce Development Agency ("LWD Letter") accompanied by a sheet of paper bearing Cox's name and the address of CSC and a brief notation. (Exhibit B to Cox's Notice of Lodgment) Although the letter was personally served on June 27, 2008, it states "Via Certified U.S. Mail Only." Cox was given notice of the service of this three page document by CSC on June 27, 2008. The factual basis for this assertion is set forth in the declarations of CSC employees Brenda Sharpless, Becky DeGeorge and Steven Cassidy, and Cox Communications, Inc. employee Joseph Freeman. Cox was not personally served with the summons and complaint on June 27, 2008, or at any other time.

Defendant has not made a general appearance. Cox has filed its Answer concurrently with the filing of this motion to quash. A defendant may make a motion to quash service of summons and simultaneously file an Answer and doing so does not constitute a general appearance unless and until the court enters an order denying the motion. (Code Civ. Pro. § 418.10(e)(1).)

II. ARGUMENT

A California court may exercise jurisdiction on any basis not inconsistent with the state or federal constitution. (Code Civ. Pro. § 410.10.)

Exhibit A to Cox's Notice of Lodgment.

Code of Civil Procedure section 410.50(a) provides: "Except as otherwise provided by statute, the court in which an action is pending has jurisdiction over a party from the time summons is served on him as provided in Chapter 4 (commencing with section 413.10). A general appearance by a party is equivalent to personal service of summons on such party." (Emphasis added.)

Code of Civil Procedure section 413.10 provides in pertinent part: "Except as otherwise provided by statute, a summons shall be served on a person: (a) Within this state, as provided in this chapter."

Code of Civil Procedure section 415.10 provides in pertinent part: "A summons may be served by personal delivery of a copy of the summons and of the complaint to the person to be served. Service of a summons in this manner is deemed complete at the time of such delivery."

In the instant action, plaintiff purports to have personally served the summons and complaint on Cox' agent for service of process, and nearly a month later, on July 22, 2008, filed a Proof of Service claiming to have achieved service of the summons and complaint on June 27, 2008.² If plaintiff had delivered the summons and complaint to CSC on June 27, service on Cox would be deemed complete at the time of such personal delivery, and this Court would have personal jurisdiction over Cox. However, as set forth in the factual declarations submitted by Cox in support of this motion and discussed further below, Cox's agent for service of process was not personally served with the summons or complaint on June 27, 2008, but instead was personally served with only the LWD Letter, which CSC forwarded on to Cox. Cox has not been personally served with the summons and complaint and, therefore, this Court cannot exercise personal jurisdiction over Cox at this time.³

1. A motion to quash is the proper method to challenge the jurisdiction of the court.

A defendant may serve and file a motion to quash service of summons on the ground of lack of personal jurisdiction on or before the last day of his or her time to responsively plead or within any

² The case file at the Clerk's office contains an Order To Show Cause from the Court ordering Plaintiff to show cause why service had not been accomplished within the required sixty day period following filing of the complaint, which indicates that the Court itself believed that service had not been accomplished within 60 days of the May 23 filing date. Exhibit C to Cox's Notice of Lodgment is a true and correct copy of this OSC. Declaration of W. Lee Biddle, Exhibit D to Cox's Notice of Lodgment.

³ If and when personal service of the summons and complaint is in fact served on Cox, the court would acquire personal jurisdiction over Cox in this action. However, this has not yet happened.

further time that the court may for good cause allow. (Code Civ. Pro. § 418.10(a).) Section 418.10 allows a defendant to make a special appearance for the purpose of challenging the jurisdiction of the court without submitting to the jurisdiction of the court. (See, Jud. Coun. Com. to § 418.10.)

2. Personal service was not accomplished

a. The burden is on plaintiff to prove facts establishing effective service.

"In the absence of a voluntary submission to the authority of the court, compliance with the statutes governing service of process is essential to establish that court's personal jurisdiction over a defendant. When a defendant challenges that jurisdiction by bringing a motion to quash, the burden is on the plaintiff to prove the existence of jurisdiction by proving, inter alia, the facts requisite to an effective service." (Dill v. Berquist Construction Co., (1994) 24 Cal.App.4th 1426, 1439-1440.)

It is the "accepted rule in this state that a sworn return of service of a summons may be impeached by evidence that contradicts it." (City of Los Angeles v. Morgan (1951) 105 Cal.App.2d 726, 731.) Moreover, under Evidence Code section 647, the presumption in favor of the facts stated in the return exists only when the return is signed by a registered process server. Here, the return is signed by Plaintiff's counsel, who acknowledges in the return (Ex. A, section 7e(1)) that he is not a registered process server. Therefore, the return of service in this case does not relieve Plaintiff of his initial burden of establishing all facts supporting jurisdiction.

Finally, the fact that defendant may have had actual notice of the action does not cure the lack of service. (Kappel v. Bartlett (1988) 200 Cal.App.3d 1457, 1466.)

b. Cox has submitted convincing evidence contradicting the plaintiff's Proof of Service and plaintiff has not and cannot meet its burden to prove facts establishing effective service.

CoxCom has not yet been properly served with the summons and complaint.

Via a letter dated August 4, 2008, CoxCom first learned that Plaintiff purported to have served the summons and complaint on CoxCom's agent for service of process, Corporation Services Company. Plaintiff threatened to seek the default of CoxCom if CoxCom did not answer the complaint within four days of receiving the letter. (Declaration of Joseph Freeman, Ex. F to Cox's Notice of Lodgment, 2)

⁴ Exhibit E to Cox's Notice of Lodgment.

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The August 4th letter asserted that this service occurred on June 27, 2008. The Proof of Service found in the Superior Court's files in this action states that Plaintiff's Counsel, William Sullivan, personally served the Complaint and related papers on CoxCom's Agent for Service of Process, the Corporation Services Company ("CSC") at CSC's offices in Sacramento, CA. However, as detailed below, Corporation Services Company denies that it received this service.

Declaration of Becky DeGeorge of CSC.

Cox has submitted the Declaration of Becky DeGeorge, who is employed by CSC as a Customer Service Associate in its Sacramento, California, office. Her duties include serving as a receptionist in CSC's reception area. Typically, process servers come in and drop whatever they are serving in the basket on her desk and record her name, which appears on a nameplate that is also located on her desk. Some persons serving process feel it necessary to actually hand her what is being served, in which case she receives it. It makes no difference whether the document is dropped in the basket or handed to her. (Dec. of Becky DeGeorge, ¶ 1.)

Once the document is received, she removes the staple, if any, and attaches a paper clip or binder clip (depending on the size of the document) to each individual document served. (Dec. of Becky DeGeorge, ¶ 2.)

Thereafter, the documents are picked up by a router, i.e. one of the persons whose job it is to transport documents that have been received back to the Litigation Management Service ("LMS") team area. It is a set procedure that the routers are to go straight from the reception area with the documents to the LMS area and do not deviate to any other areas. (Dec. of Becky DeGeorge, ¶ 3.)

Ms. DeGeorge was on duty as the CSC receptionist on June 27, 2008. To the best of her recollection, she was at her desk at 8:42 a.m. CSC received 497 documents in Sacramento on June 27, 2008. Each of these documents was picked up by a router or member of the LMS team and removed from the reception area for transport to the LMS area by the end of the day. (Dec. of Becky DeGeorge, ¶ 4.)

Upon being advised that plaintiff is claiming to have served a summons and complaint on Cox on June 27, 2008, and that CSC had no record of the service of such documents, Ms. DeGeorge

⁵ Exhibit G to Cox's Notice of Lodgment.

conducted a physical search of the reception area to see if the copies of the documents allegedly served could be found. Her search was unsuccessful. (Dec. of Becky DeGeorge, ¶ 5)

Ms. DeGeorge has worked for CSC for 19 years and has been receiving and doing initial processing of the documents received for the last eight years. It is her unvarying custom and practice to remove the staples and clip each separate document received. She did not vary from her practice on that day. She processed each document received while she was on duty, and all of the documents she processed were picked up for transport to the LMS department. It is her strong belief that if a complaint had been served in the above-captioned matter on June 27, 2008 while she was on duty, she would have processed it, removing any staples and clipping each individual document in whatever package of documents was served. (Dec. of Becky DeGeorge, ¶ 6.)

Declaration of Steven Cassidy of CSC.

Cox has also submitted the Declaration of Steven Cassidy, who is employed by CSC as a member of its Litigation Management Systems department. Mr. Cassidy was on duty on June 27, 2008, and he was the person who logged in the only service that was received by CSC as agent for service of process for Cox in the Lassiter matter on that date. Mr. Cassidy has checked CSC's records, and the only service received in the Sacramento office for CoxCom on June 27, 2008, was logged in as a three-page document ("the service") consisting of a two page letter addressed to Labor and Workforce Development Agency Re: Arman Lassiter v. CoxCom, Inc. and a one page document bearing CoxCom, Inc.'s ("Cox") name, CSC's address and a brief notation. (Dec. of Steven Cassidy, ¶ 1.) Exhibit B to Cox's Notice of Lodgment is a true and correct copy of the letter and accompanying page that plaintiff undisputedly served on June 27, 2008. (Dec. of Brenda Sharpless, ¶ 2) The letter bears the statement printed in bold above and to the right of the greeting that reads:

Mr. Cassidy explains that the service was delivered to the LMS department area by a router who brings services that have been received from the reception area, which is approximately 120 feet away. CSC standard operating procedure requires that the routers bring services directly from the reception area to the LMS department. Upon arrival in the LMS department, the router drops the

"Via Certified U.S. Mail Only".

⁶ Exhibit H to Cox's Notice of Lodgment.

service into the "Priority Service" basket, because Cox is a priority customer. As the person performing the log in process, Mr. Cassidy would have taken the service from the basket and reviewed page by page to determine who is being served, whether it is a court or non-court document and extracted and entered the information required by the Log In Template, a true and correct copy of which is Exhibit 1 to the Declaration of Steven Cassidy (Ex. H), into the LMS database. The service is then scanned into CSC's LMS system. (Dec. of Steven Cassidy, ¶ 2.)

Mr. Cassidy states that the foregoing description is the standard operating procedure for logging in documents at CSC and it is the procedure that he follows as a matter of custom and practice. Although he does not remember this specific document, he has no reason to believe that he deviated from standard operating procedures in any way. Mr. Cassidy has worked logging in services for the last three years, and he is very familiar with summons and complaints, as he has often been called upon to review, log and scan them in during the course of his CSC employment. Mr. Cassidy is confident that if the materials that were served on Cox on June 27, 2008 had included a complaint, he would have become aware of it in the course of the review associated with the log in process and would have logged it in as a summons and complaint. Based on the fact that no summons and complaint was logged in the *Lassiter* case, it is Mr. Cassidy's opinion that no summons and complaint were received by CSC on June 27, 2008 or on any day thereafter. (Dec. of Steven Cassidy, ¶3.)

Mr. Cassidy further states that it is not uncommon for a court document and a non-court document to be served together as part of the same service. If that had occurred, the court document would have been the one selected as the title of the log in with the accompanying non-court document noted. Because there was no court document that was part of the June 27, 2008 service of Cox, this did not occur. (Dec. of Steven Cassidy, ¶ 4.)

Upon learning that plaintiff contends that he served Cox by serving CSC with a summons and complaint in the Lassiter matter on June 27, 2008, and that CSC has no record of the service, Mr. Cassidy searched the LMS area and the area connecting the reception area to the LMS area looking for the summons and complaint and found no such documents. (Dec. of Steven Cassidy, ¶ 5)

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Declaration of Brenda Sharpless of CSC.

Cox has also submitted the Declaration of Brenda Sharpless, who is employed by CSC as a Certified Customer Service Associate. She is the Customer Service Associate with primary responsibility for processing documents served on CSC as agent for service of process for CoxCom, Inc. in California. Documents served on CSC as agents for its customers are referred to as "services." (Dec. of Brenda Sharpless, ¶ 1.)

Ms. Sharpless has worked for CSC since December 2, 2002. She is assigned to the Litigation Management Systems ("LMS") department. In addition to managing her own assigned accounts, she is also a member of the LMS Quality Team, which involves reviewing procedures, system issues and enhancements and training other persons to use the system. She is very familiar with CSC's procedures for processing services received for its customers. (Dec. of Brenda Sharpless, ¶ 2.)

Ms. Sharpless has reviewed CSC's global list of services received regularly throughout each day to find services that have been received for Cox. When a service for Cox is received by CSC and has been logged in and scanned into the LMS, she retrieves the document from the LMS, opens it, and reviews each page of each service to insure that data already extracted from the service and entered in the LMS data base is correct and to ascertain and enter additional data, including nature of the case, sender details, response date, and document type. Her review includes checking for any missing or skipped pages. The foregoing procedure is CSC standard operating procedure which she follows. (Dec. of Brenda Sharpless, ¶ 3.)

On June 27, 2008, Ms. Sharpless noted that Document #4176215 had been logged in as a service for Cox. She opened and reviewed the document as described above, verifying and logging in the necessary information. The service consisted of three pages, a two page letter addressed to Labor and Workforce Development Agency Re: Arman Lassiter v. CoxCom, Inc. ("Lassiter"), and a page addressed to CoxCom, Inc. c/o Lawyers Incorporating Service on which the following notation appeared: "Letter re 2699 Complaint". (Dec. of Brenda Sharpless, ¶ 4.)

At intervals throughout June 27, 2008, she looked for services for Cox on CSC's LMS. The letter to the Labor and Workforce Development agency and page addressed to CoxCom, Inc. were the

Exhibit I to Cox's Notice of Lodgment.

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only service that was logged into CSC's system for Cox in the Lassiter matter on June 27, 2008. (Dec. of Brenda Sharpless, ¶ 5)

Following her review of the service, at 5:19 p.m. EDT on June 27, 2008, CSC notified Vickie Diamond of Cox via email that service of the Letter to the Labor and Workforce Development Agency and the accompanying note in the Lassiter matter had been received. (Dec. of Brenda Sharpless, ¶ 6.)

There have been a total of three services received by CSC in the Lassiter matter. In addition to the June 27, 2008 service of the letter to the Labor and Workforce Development Agency described above, on June 30, 2008, the same letter to the Labor and Workforce Development Agency was received by CSC from plaintiff via certified mail, and on July 31, 2008, a one page letter concerning receipt of a notice of alleged Labor Code violations pursuant to Labor Code Section Board 2699, was received via certified mail from Doug Hoffner, Undersecretary of the California Labor & Workforce Development Agency. (Dec. of Brenda Sharpless, ¶ 7.)

As the person at CSC primarily responsible for processing services received for Cox, Ms. Sharpless regularly checks for services received for Cox throughout each business day. She has conducted such checks of the LMS on a daily basis (excluding holidays and weekends) since June 27, 2008. If any summons and complaint in the *Lassiter* matter had been logged or scanned in to CSC's LMS at any time on or since June 27, 2008, she would be aware of it. No summons or complaint in the Lassiter case has been logged or scanned in to the LMS on or since June 27, 2008. CSC has no record of such a summons and complaint ever having been served on it as an agent for Cox. Based on her familiarity with CSC's procedures for handling services, her awareness that CSC's policy and practice is to log and scan in every service received on the day of its receipt and the absence of any record at CSC that any summons and complaint has been received in the Lassiter matter, it is Ms. Sharpless' opinion that no summons and complaint in the Lassiter case have ever been served on CSC in its capacity as agent for service of process for Cox or otherwise. (Dec. of Brenda Sharpless, § 8.)

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Plaintiff appears to have served the wrong document.

In light of the foregoing facts, and particularly the facts that plaintiff did serve the letter which is Exhibit B on June 27 and that said letter bears the statement, "Via Certified U.S. Mail Only", it appears that plaintiff mistakenly served the wrong document. The letter to the Labor and Workforce Development Agency was not required to be served on Cox by personal service on Cox's agent. In fact, the language of the applicable statute (Labor Code §2699.3(a)(1)) requires that "[t]he aggrieved employee or representative shall give written notice by certified mail to the Labor and Workforce Development Agency and the employer of the specific provisions of this code alleged to have been violated..." (emphasis added) Indeed, a few days later, plaintiff apparently realized his mistake and sent a copy of the identical letter to CSC via certified mail. (Dec. of Brenda Sharpless, ¶7)

Given plaintiff's obvious intent to serve the letter to the Agency via certified mail and the fact that CSC has no record whatsoever of any summons and complaint being filed, it is certainly conceivable that plaintiff's counsel was handed an envelope by someone in his office which he incorrectly believed to be the summons and complaint and delivered it to CSC on June 27 and thereafter, in the good faith, albeit mistaken, belief that he had served the summons and complaint, filed the Proof of Service (Ex. A) on July 22, 2008. Such imperfections are part of the human condition. No one is to blame for the confusion, but neither should Cox be penalized as the result of such mistake by being treated as if it has been served when it has not.

d. Neither logic nor physical evidence supports the existence of any service of summons or complaint.

There would have been no reason for CSC to log and scan in one of multiple documents simultaneously served. Presumably, the summons and complaint were larger than the two page letter and one page handwritten address that are known to have been served on June 27th. If a document was going to be lost, it is more likely that the smaller document would be the one misplaced. In an exercise of caution, the entire area at CSC from the reception area to and including the area where logging in and scanning take place have been searched and no summons or complaint has been found. (Dec. of Becky DeGeorge, ¶ 5; Dec. of Steven Cassidy, ¶ 5)

e. Cox has not received notice of the service of any summons and complaint.

Not only has CSC not given notice of the service of any summons or complaint in this matter, but apart from plaintiff's assertions in the Proof of Service (Ex. A) and Miceli August 4 letter (Ex. E), the correctness of both of which Cox contests, Cox has received no notice that a summons or complaint have been served at any time in this case. (Freeman Declaration, Ex. F, ¶ 5; Dec. of Vickie Diamond, § ¶ 3)

3. Defendant has not made a general appearance.

Cox has filed its Answer concurrently with the filing of this motion to quash. A defendant may make a motion to quash service of summons and simultaneously file an Answer and doing so does not constitute a general appearance unless and until the court enters an order denying the motion. (Code Civ. Pro. § 418.10(e)(1).)

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⁸ Exhibit J to Cox's Notice of Lodgment

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DEFENDANT COXCOM, INC'S MEMORANDUM OF POINTS AND AUTHORITIES IN SUPPORT OF ITS MOTION TO QUASH SERVICE OF SUMMONS

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III. CONCLUSION

Based on the evidence submitted by Cox and the foregoing reasons, Cox's motion to quash service of summons should be granted.

Dated: August 14, 2008

FERRIS & BRITTON A Professional Corporation

By: W. Lee Biddle

Attorneys for Defendant COXCÓM, INC.

SEYFARTH SHAW LLP Thomas Kaufman Laura Reathaford

Attorneys for Defendant COXCOM, INC.

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DEFENDANT COXCOM, INC'S MEMORANDUM OF POINTS AND AUTHORITIES IN SUPPORT OF ITS MOTION TO QUASH SERVICE OF SUMMONS

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PROOF OF SERVICE BY MAIL

I, Lorell Fleming, declare that: I am over the age of 18 years and not a party to the case; I am employed in, or am a resident of, the County of San Diego, California, where mailing occurs; and my business address is: 401 West A Street, Suite 1600, San Diego, California 92101.

I further declare that I am readily familiar with the business' practice for collection and processing of correspondence for mailing with the United States Postal Service; and that the correspondence shall be deposited with the United States Postal Service this same day in the ordinary course of business.

I served the following document(s): DEFENDANT COXCOM, INC.'S NOTICE OF MOTION AND MOTION TO QUASH SERVICE OF SUMMONS; DEFENDANT COXCOM, INC.'S MEMORANDUM OF POINTS AND AUTHORITIES IN SUPPORT OF ITS MOTION TO QUASH SERVICE OF SUMMONS; and NOTICE OF LODGMENT OF COXCOM, INC. IN SUPPORT OF MOTION TO QUASH SERVICE OF SUMMONS by placing a true copy of each document in a separate envelope addressed to each addressee, respectively, as follows:

Alison M. Miceli, Esq. Sullivan & Christiani LLP 2330 Third Avenue San Diego, California 92101

I then sealed each envelope and, with postage thereon fully prepaid,

[] I deposited each in the United States Postal Service at San Diego, CA.

[X] I placed each for deposit in the United States Postal Service, this same day, at my business address shown above, following ordinary business practices.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Dated: Oug. 14, 2008

Lorell Fleming

PROOF OF SERVICE BY MAIL



Case 3:08-cv-01561-

1 SEYFARTH SHAW LLP Thomas Kaufman (State Bar No. 177936) AUG 1 4 2008 Laura Reathaford (State Bar No. 254751) 2 2029 Century Park East, Suite 3300 Los Angeles, California 90067-3063 3 Telephone: (310) 277-7200 Facsimile: (310) 201-5219 4 5 FERRIS & BRITTON A Professional Corporation Christopher Q. Britton (State Bar No. 56623) W. Lee Biddle (State Bar No. 217128) 6 401 West A Street, Suite 1600 7 San Diego, CA 92101 Telephone: (619) 233-3131 Facsimile: (619) 232-9316 8 9 AUG 14'08 pm 443 Attorneys for Defendant COXCOM, INC. 10 11 SUPERIOR COURT OF CALIFORNIA 12 COUNTY OF SAN DIEGO - CENTRAL DIVISION 13 Case No. 37-2008-00084510-CU-OE-CTL ARMAN LASSITER, individually and on behalf of other members of the general public similarly NOTICE OF LODGMENT OF 15 situated, COXCOM, INC. IN SUPPORT OF MOTION TO QUASH SERVICE OF 16 Plaintiff, **SUMMONS** 17 v. Date: Oct. 24, 2008 Time: 10:30 a.m. 18 COXCOM, INC., a Delaware Corporation; and DOES 1-50, inclusive, Judge: Hon. Steven R. Denton Dept: 73 19 Defendants. Complaint Filed: May 23, 2008 20 21 22 PLEASE TAKE NOTICE that Defendant COXCOM, INC. hereby lodges the following 23 documents in support of its Motion To Quash Service of Summons: **Evidentiary Foundation** 24 Ex. Exhibit Description 25 Biddle Declaration, ¶ 2 Proof of Service Α Diamond Declaration ¶ 2 26 Letter to Labor and Workforce Development Agency В Order to Show Cause Re: Failure to File Certificate 27 C Biddle Declaration ¶ 3 of Service 28 NOTICE OF LODGMENT OF COXCOM, INC. IN SUPPORT OF MOTION TO QUASH

SERVICE OF SUMMONS

1						
1	D	D Declaration of W. Lee Biddle		Self-Authenticating		
2	E	E 8/4/08 Letter from Alison Miceli to Joe Freeman		man Freeman Declaration ¶ 2		
3	F	Declaration of Jose	eph Freeman	Self-Authenticating		
4	G	Declaration of Bed	cky DeGeorge	Self-Authenticating		
5	Н	Declaration of Ste	ven Cassidy	Self-Authenticating		
6	I	Declaration of Bre	enda Sharpless	Self-Authenticating		
7	J	Declaration of Vic	ckie Diamond	Self-Authenticating		
8	K.	CSC 6/27/08 Notic	ce of Service	Diamond Declaration ¶ 2		
9						
10	Dated: Au	igust 14, 2008	FERRIS & BI	RITTON, offessional Corporation		
11			6	Mail de la R. W.		
12			Ву:_С	Christopher Q. Britton		
13			A 44a	W. Lee Biddle neys for Defendant		
14	COXCOM INC.					
15				PADTII GII A WATE D		
16			SEYF	FARTH SHAW LLP Thomas Kaufman Lawra Bootheford		
17				Laura Reathaford neys for Defendant		
18			COX	COM, INC.		
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		NOTICE OF A CO	ENT OF COYCOM INC. I	IN SUPPORT OF MOTION TO OUASH		

			. ;1. ED	POS-010
ATTORNEY OR PARTY WITHOUT William B. Sullivan [C Sullivan & Christiani, I 2330 Third Avenue	ATTORNEY (Name, State Ber number, and address) SB No. 171637]; Alison M. Miceli LLP	[CSB No. 243131]	CIVIL BUSINESSANDI CENTRAL DIVISI	
San Diego, CA 92101 TELEPHONE NO.: (6)	(9) 702-6760 FAX NO. (Optional):	(619) 702-6761	2008 JUL 22 P	COURT
E-MAIL ADDRESS (Optional): ATTORNEY FOR (Name): P18	aintiff ARMAN LASSITER	•	CLERK-SUPERIOR SAN DIEGO COUN	ITY. CA
SUPERIOR COURT OF CA STREET ADDRESS: 33 MAILING ADDRESS:	ALIFORNIA COUNTY OF San Dieg 0 West Broadway	(0	SAN DIEGO	
	n Diego, CA 92101 all of Justice			
PLAINTIFF/PETITIONE	R: ARMAN LASSITER		CASE NUMBER:	
DEFENDANT/RESPONDEN	T: COXCOM, INC., et al.		37-2008-00084510	-CU-OE-CIL
Р	ROOF OF SERVICE OF SUMN	IONS	Ref. No. or File No.:	
<u> </u>	(Separate proof of service	e is required for each party s	erved.)	
 At the time of service I served copies of: 	I was at least 18 years of age and r	ot a party to this action.		
a. 🔽 summons				
b. 🔽 complaint				
Lange	Dispute Resolution (ADR) packag			
,	Cover Sheet (served in complex of	ases only)		
	ecify documents): Notice of Case	e Assignment		
3. a. Party served (spec	cify name of party as shown on doce	uments served):		
b. Person (oth under item t	er than the party in Item 3a) served 5b on whom substituted service was	on behalf of an entity or as a made) (specify name and re	n authorized agent (and no elationship to the party nan	ot a person ned in Item 3e):
Lawyers 1	Incorporating Service, Author	rized Agent for Service	of Process, Becky De	George
5. I served the party (ch	aks Drive, Suite 100, Sacrame eck proper box)			
a. by persor	nal service. I personally delivered to invice of process for the party (1) or	the documents listed in Item : (date): Tune 27, 2008	to the party or person aut (2) at (time): 8:42 a.u	thorized to m.
b by substi	ituted service. On (date): sence of (name and title or relations	at (time):	l left the documents listed	
(1)	(business) a person at least 18 ye of the person to be served. I inform	ears of age apparently in cha ned him or her of the genera	rge at the office or usual pl nature of the papers.	lace of business
(2)	(home) a competent member of the place of abode of the party. I infor	ne household (at least 18 yea med him or her of the genera	ars of age) at the dwelling half nature of the papers.	nouse or usual
(3)	(physical address unknown) a paddress of the person to be serve him or her of the general nature of	d, other than a United States I the papers.	Postal Service post office	box. I informed
(4)	I thereafter mailed (by first-class, at the place where the copies were (date): from (city):	postage prepaid) copies of the left (Code Civ. Proc., § 415 or	ne documents to the persor 5.20). I mailed the documer a declaration of maili	nts an
(5)	I attach a declaration of diligend	e stating actions taken first t	o attempt personal service	Page 1 of
Form Adopted for Mandatory Use Judicial Council of California POS-010 [Rav. January 1, 2007]	PROOF OF S	SERVICE OF SUMMONS	Cod	American LegalNat, inc. www.Forms.Workflow.com

POS-010 [Rev. January 1, 2007]

PROOF OF SERVICE OF SUMMONS

Page 2 of 2

SULLIVAN & CHRISTIANI

A LIMITED LIABILITY PARTNERSHIP

NORTHERN CALIFORNIA

1 CEDARWOOD LANE MILL VALLEY, CA 94941 PHONE 415-383-6151 FACSINILIE 415-888-3038 2330 Third Avenue
San Diego, California 92101
PHONE (619) 702-6760
FACSIMILE (619) 702-6761

LAS VEGAS

1610 SOUTH TENTH STREET LAS VEGAS, NEVADA 89104 PHONE 702-382-2107 FACSIMILE 702-382-2016

June 25, 2008

Labor and Workforce Development Agency 801 K Street, Suite 2101

Sacramento, CA 95814

Via Certified U.S. Mail Only

Arman Lassiter v. COXCOM, Inc.

Dear Administrator:

Please allow this correspondence to serve as "written notice," as required by California Labor Code section 2699.3(a)(1), of the specific provisions of the California Labor Code believed to have been violated by COXCOM, Inc. in the above referenced matter. Thank you for your assistance on this issue.

The specific provisions alleged to have been violated by COXCOM, Inc. are as follows:

CALIFORNIA LABOR CODE SECTIONS 204, 226, 226.7, 510, 512, 1194, 1197, 1197.1, 1199,

2802

Facts and Theories supporting the allegation: Our client, Arman Lassiter, has worked as a "Field Service Technician" for COXCOM, Inc. since 1997.

Throughout the term of his employment, COXCOM, Inc. has required Mr. Lassiter, and other employees of COXCOM, to experience actions illegal under the California Labor Code, including the following:

COXCOM would regularly deduct money from employees paychecks for lost or broken work tools and/or components, in violation of - among others - Labor Code section 2802;

- COXCOM has until very recently (and in response to Mr. Lassiter's complaints) failed to provide a Second Meal Period (or a Meal Period Payment) where the COXCOM employees work more than 10 hours in a day, in violation of among others Labor Code sections 226.7 and 512;
- COXCOM has failed to provide compliant Initial Meal Periods (or a Meal Period Payment) where the COXCOM employees regularly are provided less than 30 minutes, completely relieved time-off, in violation of - among others - Labor Code sections 226.7 and 512;
- COXCOM has failed to provide timely regular and Overtime Compensation to its employees due to a "rounding" process whereby all hours worked by the COXCOM employees are not calculated or paid for, in violation of among others Labor Code sections 204, 510, 1194 and 1197.1; and
- COXCOM has failed to provide statutorily compliant and accurate Itemized Wage Statements, in that the Overtime and Double Time Rates are inaccurate (and at times less than the reported Regular Rate), in violation of among others Labor Code section 226.

To confirm, COXCOM, Inc., Inc. is a "person" as defined within California Labor Code section 18. The "Meal Period Payment" required by Labor Code section 226.7 is dis-positively a "wage," as recently confirmed by the California Supreme Court in <u>Murphy v. Kenneth Cole</u>, 40 Cal 4th 1094.

Again, thank you for your assistance and instruction throughout this matter. Should you have any questions or comments, please do not hesitate to contact the undersigned.

Very truly yours,

William B. Sullivan

cc: Via Certified Mail and Personal Service

COXCOM, INC. c/o CSC- Lawyers Incorporating Service Agent For Service of Process 2730 Gateway Oaks Drive, Suite 100 Sacramento, CA 95833

Case.3:08-cv-01561-HENLS Document 1 Filed 08/22/2008 Page 62 of 118

SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN DIEGO STREET ADDRESS: 330 West Broadway MAILING ADDRESS: 330 West Broadway CITY AND ZIP CODE: Sen Diego, CA 92101 BRANCH NAME: TELEPHONE NUMBER: (619) 450-7073 PLAINTIFF(S) / PETITIONER(S): Annan Lassiter Coxcom, Inc. DEFENDANT(S) / RESPONDENT(S): LASSITER VS. COXCOM, INC. CASE NUMBER: NOTICE OF HEARING 37-2008-00084510-CU-OE-CTL

Notice is given that the above-entitled case has been set for the reason listed below and at the location shown above. All inquiries regarding this notice should be referred to the court listed above.

TYPE OF HEARING
OSC - Failure to File Certificate of Service
O9/19/2008
DATE
TIME
DEPT
O2:15 pm
C-73
Steven R. Denton

The hearing will be cancelled if BOTH of the following occur 10 days prior to the hearing date: 1) File the above document; and 2) Stipulate to and pay a sanction in the amount of \$50, payable to "San Diego Superior Court", WITH A COPY OF THIS NOTICE, in the IC department to which the case is assigned. If you are unable to comply with one or both of the above requirements, appearance at the hearing is mandatory. If more court time is required, additional sanctions may be imposed.

SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN DIEGO Central 330 West Broadway San Diego, CA 92101			
SHORT TITLE: Lassiter vs. Coxcom, Inc.			
CLERK'S CERTIFICATE OF SERVICE BY MAIL	CASE NUMBER:		

I certify that I am not a party to this cause. I certify that a true copy of the NOTICE OF HEARING was mailed following standard court practices in a sealed envelope with postage fully prepaid, addressed as indicated below. The mailing and this certification occurred at <u>San Diego</u>, California, on <u>08/05/2008</u>.

	• • • • • • • • • • • • • • • • • • • •	· ·	
Clerk of the Court, by:	A Same		
Clerk of the Court, by:	A. Beemons	_	 Deputy

Alison M. Miceli Sullivan & Christiani, LLP 2330 Third Avenue San Diego, CA 92101 Case 3:08-cv-01561-HENLS Document 1 Filed 08/22/2008 Page 65 of 118

1 2 3 4 5 6 7	SEYFARTH SHAW LLP Thomas Kaufman (State Bar No. 177936) Laura Reathaford (State Bar No. 254751) 2029 Century Park East, Suite 3300 Los Angeles, California 90067-3063 Telephone: (310) 277-7200 Facsimile: (310) 201-5219 FERRIS & BRITTON A Professional Corporation Christopher Q. Britton (State Bar No. 56623) W. Lee Biddle (State Bar No. 217128) 401 West A Street, Suite 1600 San Diego, CA 92101					
9	Telephone: (619) 233-3131 Facsimile: (619) 232-9316					
10	Attorneys for Defendant COXCOM, INC					
11	SUPERIOR COURT OF CALIFORNIA					
12	COUNTY OF SAN DIEGO – CENTRAL DIVISION					
13	ARMAN LASSITER, individually and on behalf of other members of the general public similarly	Case No. 37-2008-00084510-CU-OE-CTL				
14	situated,	DECLARATION OF W. LEE BIDDLE IN SUPPORT OF MOTION OF				
15	Plaintiff,	DEFENDANT COXCOM, INC. TO QUASH SERVICE OF SUMMONS				
16	v.	Date: Oct. 24, 2008				
17	COXCOM, INC., a Delaware Corporation; and DOES 1-50, inclusive,	Time: 10:30 a.m. Judge: Hon. Steven R. Denton				
18	Defendants.	Dept: 73				
19	Judge: Hon, Steven R. Denton Dept: 73					
20	Complaint Filed: May 23, 2008					
21						
22						
23	W. Lee Biddle declares:					
24	1. I am an attorney, a member of the State Bar of California and an associate at the firm					
25	of Ferris & Britton, P.C., one of the counsels for defendant CoxCom, Inc. ("Cox") in the above-					
26	captioned litigation.					
27	2. On August 5, 2008, I reviewed the case file in this matter at the Clerk of Court's					
28	office. In the course of that review, I ascertaine	d that the file contained a Proof of Service of				
	1_					
	DECLARATION OF W. LEE BIDDLE IN SUPPORT OF MOTION OF DEFENDANT COXCOM,					
	INC. TO QUASH SERVICE OF SUMMONS					

Summons signed by Plaintiff's counsel, William B. Sullivan, indicating that the complaint and summons in this matter had been served on June 24, 2008. Exhibit A to Cox's Notice of Lodgment is a true and correct copy of that Proof of Service.

- 3. I also found an Order To Show Cause in the case file accompanied by a proof of service indicating that it was served on Plaintiff's counsel on August 5, 2008, ordering plaintiff to show cause re Failure to File Certificate of Service. Exhibit C to Cox's Notice of Lodgment is a true and correct copy of that Order to Show Cause.
- 4. I have personal knowledge of the foregoing facts and if called as a witness, could so testify.

I declare under penalty of perjury, under the laws of the State of California, that the foregoing is true and correct. Executed this 12 day of 100, 2008 at 100, California.

W. Lee Biddle

SULLIVAN & CHRISTIANI

A LIMITED LIABILITY PARTNERSHIP

NORTHERN CALIFORNIA

1 Crdarwood Lane Mul Valley, Ca 94941 Phone 415-383-6151 Facsimile 415-888-3035 2330 Third Avenue San Diego, California 92101

> PHONE 619-702-6760 FACSIMILE 619-702-6761

LAS VEGAS

1610 SOUTH TENTH STREET LAS VEGAS, NEVADA 89104 PHONE 702-388-0576 FACSIMILE 702-388-0572

August 4, 2008

Joseph M. Freeman, Esq. COX COMMUNICATIONS, INC. 1400 Lake Hearn Drive Atlanta, Georgia 30319 Via Facsimile Only (404) 843-5845

Re:

Arman Lassiter v. COXCOM

Case No.: 69-6347

Dear Mr. Freeman:

Please allow this correspondence to serve as a request for assistance and clarification in the above-referenced matter. Thank you for your assistance throughout this litigation.

As you are presumably aware, the Complaint of Mr. Lassiter, as well as a Labor Code section 2699, et seq. notification letter, were served on COXCOM's agent for service of process on June 27, 2008. We have recently received a LWDA "right to sue" letter, and are in the process of preparing to file an Amended Complaint. However, the time period for filing a response to the of erative Complaint has passed, and we have yet to receive a responsive pleading. Further, the Court records do not list a response to the Complaint.

Given the above, we must respectfully demand that COXCOM file and serve an Answer to the operative Complaint no later than Friday, August 8, 2008; Noon. If we have no received proof of the filing and service of an Answer by that time, we will have no option but to prepare and file a Default as to COXCOM. Given your courtesy and assistance throughout the Mediation process, we are reluctant to do so. For that reason, please immediately comply with the above request.

Again, thank you for your assistance throughout this matter. Should you have any questions or comments, please do not hesitate to contact the undersigned.

Very truly yours,

always (1), Micele '

Alison M. Miceli

bcc:

- 2. On August 5, 2008, I received and reviewed a letter from counsel for Plaintiff, Alison Miceli, dated August 4, 2008 ("the Miceli letter"), in the above-captioned matter, in which, among other things, Ms. Miceli asserted that Plaintiff had served CoxCom, Inc. with a copy of the summons and complaint in the case on June 27, 2008. Exhibit E to Cox's Notice of Lodgment is a true and correct copy of Ms. Miceli's August 4, 2008 letter.
- Until my receipt of the Miceli letter, I had no knowledge or information that CoxCom, Inc. had been served with a summons and complaint in this case. In the ordinary course of events, if a party serves a complaint and summons on CoxCom, Inc.'s agent for service of process in California, Corporation Services Company ("CSC"), will process the documents and notify Vicki Diamond of Cox Enterprises, Inc. (Cox's parent company) the same day of the service of the document. Upon my review of the Miceli letter, I immediately contacted Ms. Diamond and ascertained that she had not received any notice of a summons and complaint having been served in the Lassiter matter.
- 4. On or about June 27, 2008, I was alerted to the fact that Cox had been personally served by plaintiff with a copy of a letter to the Labor and Workforce Development Agency accompanied by a sheet of paper containing CoxCom, Inc.'s name and CSC's address. Exhibit B to Cox's notice of Lodgment is a true and correct copy of the letter to Labor and Workforce Development Agency that I was advised had been served on June 27, 2008.
- Insofar as I am aware, CoxCom, Inc. has never been served with a summons and/or complaint in the above-captioned matter.
- I have personal knowledge of the foregoing facts and if called as a witness could so testify.

I declare under penalty of perjury, under the laws of the State of California, that the foregoing is true and correct. Executed this 12 h day of Avgust, 2008 at Atlank, Georgia.

SEYFARTH SHAW LLP 1 Thomas Kaufman (State Bar No. 177936) Laura Reathaford (State Bar No. 254751) 2 2029 Century Park East, Suite 3300 Los Angeles, California 90067-3063 Telephone: (310) 277-7200 3 Facsimile: (310) 201-5219 5 **FERRIS & BRITTON** A Professional Corporation Christopher Q. Britton (State Bar No. 56623) 6 W. Lee Biddle (State Bar No. 217128) 7 401 West A Street, Suite 1600 San Diego, CA 92101 Telephone: (619) 233-3131 8 Facsimile: (619) 232-9316 9 Attorneys for Defendant COXCOM, INC 10 SUPERIOR COURT OF THE STATE OF CALIFORIA . 11 COUNTY OF SAN DIEGO, CENTRAL DIVISION 12 Case No. 37-2008-00084510-CU-OE-CTL ARMAN LASSITER, individually, and on behalf 13 of others similarly situated, 14 DECLARATION OF BECKY DEGEORGE Plaintiff, IN SUPPORT OF MOTION OF 15 DEFENDANT COXCOM, INC. TO QUASH VS. SUMMONS AND COMPLAINT 16 COXCOM, INC., a Delaware Corporation; and Date: Oct. 24, 2008 17 DOES 1 to 50, Inclusive, Time: 10:30 a.m. Judge: Hon. Steven R. Denton Defendants. 18 Dept: 73 19 Complaint Filed: May 23, 2008 20 21 Becky DeGeorge declares:

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Incorporating Service ("CSC") office in Sacramento, California. As such my duties include serving as a receptionist in the reception area. Typically, process servers come in and drop whatever they are serving in the basket on my desk and record my name which appears on a nameplate that is also located on my desk. Some persons serving process feel it necessary to actually hand me what is being served, in which case I accept it. It makes no difference whether the document is dropped in the basket or handed to me.

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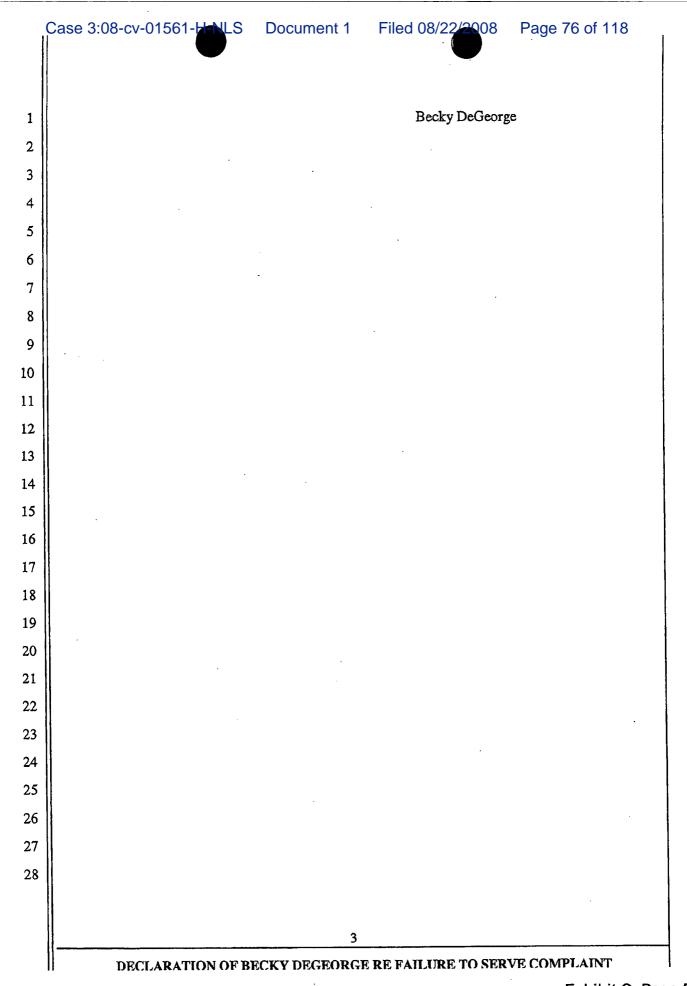
2. Once the document is received, I remove the staple, if any, and attach a paper clip or binder clip (depending on the size of the document) to each individual document served.

Filed 08/22/2008

- 3. Thereafter, the documents are picked up by a router, i.e. one of the persons whose job it is to transport documents that have been received back to the LMS team area. It is a set procedure that the Routers are to go straight from the reception area with the documents to the LMS area and do not deviate to any other areas.
- 4. I was on duty as the CSC receptionist on June 27, 2008. To the best of my recollection, I was at my desk at 8:42 a.m. CSC received 497 documents in Sacramento on June 27, 2008. Each of these documents was picked up by a router or member of the LMS team and removed from the reception area for transport to the LMS area by the end of the day.
- 5. Upon learning that plaintiff was contending that a summons and complaint was served on CSC as an agent for Cox on June 27, 2008 and that CSC has no record of such service ever having been received, I conducted a thorough search of the Reception area looking for the document. After a thorough search, I found nothing.
- 6. I have worked for CSC for nineteen years and have been receiving and doing initial processing of the documents received for the last eight years. It is my unvarying custom and practice to remove the staples and clip each separate document received. I did not vary from my practice on that day. I processed each document received while I was on duty, and all of the documents I processed were picked up for transport to the LMS department. It is my strong belief that if a complaint had been served in the above-captioned matter on June 27, 2008 while I was on duty, I would have processed it, removing any staples and clipping each individual document in whatever package of documents was served.
- 7. I have personal knowledge of the foregoing facts and if called as a witness, could so testify.

I declare under penalty of perjury, under the laws of the State of California, that the foregoing is true and correct. Executed this 11thday of August, at Sacramento, California.

Becky De Meorge



1 SEYFARTH SHAW LLP Thomas Kaufman (State Bar No. 177936) 2 Laura Reathaford (State Bar No. 254751) 2029 Century Park East, Suite 3300 3 Los Angeles, California 90067-3063 Telephone: (310) 277-7200 Facsimile: (310) 201-5219 4 5 **FERRIS & BRITTON** A Professional Corporation Christopher Q. Britton (State Bar No. 56623) 6 W. Lee Biddle (State Bar No. 217128) 7 401 West A Street, Suite 1600 San Diego, CA 92101 8 Telephone: (619) 233-3131 Facsimile: (619) 232-9316 9 10 Attorneys for Defendant COXCOM, INC SUPERIOR COURT OF CALIFORNIA 11 12 COUNTY OF SAN DIEGO - CENTRAL DIVISION 13 ARMAN LASSITER, individually and on behalf of Case No. 37-2008-00084510-CU-OE-CTL other members of the general public similarly DECLARATION OF STEVEN CASSIDY 14 situated, IN SUPPORT OF MOTION TO QUASH 15 Plaintiff, Date: Oct. 24, 2008 16 Time: 10:30 a.m. Judge: Hon. Steven R. Denton Dept: 73 17 COXCOM, INC., a Delaware Corporation; and DOES 1-50, inclusive, 18 Judge: Hon. Steven R. Denton Defendants. Dept: 73 19 Complaint Filed: May 23, 2008 20 21 22 Steven Cassidy declares: 23 I am employed by Corporation Services Company dba Lawyers Incorproating Service ("CSC") as a member of its Litigation Management Systems department. I was on duty on June 27, 24 25 2008, and I logged in a service that was received by CSC as agent for service of process for CoxCom, 26 Inc. I have checked CVC's records, and the only service received in the Sacramento office for 27 CoxCom on June 27, 2008, was logged in as a three page document ("the service") consisting of a

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two page letter addressed to Labor and Workforce Development Agency Re: Arman Lassiter v.



CoxCom, Inc. and one page bearing CoxCom, Inc.'s ("Cox") name, CSC's address and a brief notation. I am the person who logged this service in.

- 2. The service was delivered to the LMS department area by a router who brings services that have been received from the reception area, which is approximately 120 feet away. CSC standard operating procedure requires that the routers bring services directly from the reception area to the LMS department. Upon arrival in the LMS department, the router places the service into the "Priority Service" basket, because Cox is a priority customer. As the person performing the log in process, I would have taken the service from the basket and reviewed it to determine who is being served, whether it is a court or non-court document and extracted and entered the information required by the Log In Template, a true and correct copy of which is Exhibit 1 to this declaration, into the LMS database. The service is then scanned into CSC's LMS system.
- 3. The foregoing description is the standard operating procedure for logging in documents at CSC and it is the procedure that I follow as a matter of custom and practice. Although I do not remember this specific document, I have no reason to believe that I deviated from standard operating procedures in any way. I have worked logging in services for the last three years, and I am very familiar with summons and complaints, as I have often been called upon to review, log and scan them during the course of my CSC employment. I am confident that if the materials that were served on Cox on June 27, 2008 had included a complaint, I would have become aware of it in the course of the review associated with the log in process and would have logged it in as a summons and complaint. Based on the fact that no summons and complaint was logged in the *Lassiter* case, it is my opinion that no summons and complaint were received by CSC on June 27, 2008 or on any day thereafter.
- 4. It is not uncommon for a court document and a non-court document to be served together as part of the same service. If that had occurred, the court document would have been the one selected as the title of the log in with the accompanying non-court document noted. Because there was no court document that was part of the June 27, 2008 service of Cox, this did not occur.
- 5. Upon learning that plaintiff is claiming that he served a summons and complaint on CSC as agent for Cox and that CSC has no record of such a service ever being received, I searched

I have personal knowledge of the foregoing facts and if called as a witness could so

I declare under penalty of perjury, under the laws of the State of California, that the foregoing

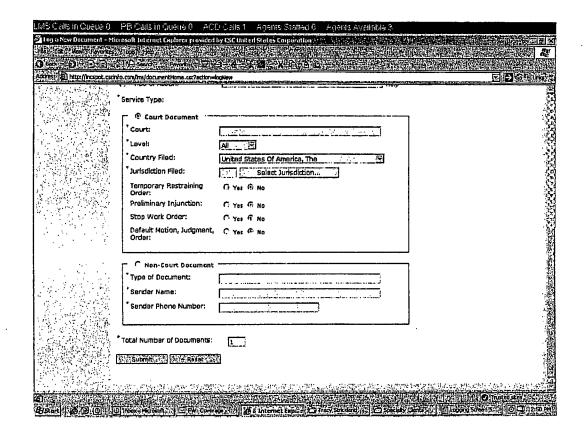
is true and correct. Executed this 11th day of August, 2008 at Sociamento, California.

 6.

testify.

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Employees Only Home Log Off LMS Processing de Navigation fork Lists octiments (0) Log Document Into LMS pen Packages (1): losed Packages (1): Source Document: C Scen/Tex Original(s) C Package Hard Copy C Electronic Document citions Attachment(s): Yes Brief Description: C No Ser Admin Jurisdiction Served: United States of America, The Select Jurisdiction Date Served: Date Served: Packages (1): Tracking Number: Entity Served: Caso Number: Title of Action / Matter Name:	A design of the second
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Exhibit 1



1 SEYFARTH SHAW LLP Thomas Kaufman (State Bar No. 177936)

Laura Reathaford (State Bar No. 254751)

2029 Century Park East, Suite 3300 2 Los Angeles, California 90067-3063 Telephone: (310) 277-7200 Facsimile: (310) 201-5219 3 4 5 FERRIS & BRITTON A Professional Corporation 6 Christopher Q. Britton (State Bar No. 56623) W. Lee Biddle (State Bar No. 217128) 7 401 West A Street, Suite 1600 San Diego, CA 92101 Telephone: (619) 233-3131 8 Facsimile: (619) 232-9316 9 10 Attorneys for Defendant COXCOM, INC 11 12 SUPERIOR COURT OF CALIFORNIA 13 COUNTY OF SAN DIEGO - CENTRAL DIVISION 14 ARMAN LASSITER, individually and on behalf of Case No. 37-2008-00084510-CU-OE-CTL other members of the general public similarly 15 situated. **DECLARATION OF BRENDA** 16 SHARPLESS RE: FAILURE TO SERVE Plaintiff, 17 COMPLAINT 18 Date: Oct. 24, 2008 Time: 10:30 a.m. COXCOM, INC., a Delaware Corporation; and Judge: Hon. Steven R. Denton 19 DOES 1-50, inclusive, Dept: 73 20 Defendants. Complaint Filed: May 23, 2008 21 22 23 Brenda Sharpless declares: 24 25 I am a Certified Customer Service Associate at Corporation Service Company dba 26 Lawyers Incorporating Service ("CSC"). I received my Bachelor of Arts degree from Anderson 27 College in 1978 and my Associate of Science degree in Office Management from Darton College in 1988. I am the Customer Service Associate with primary responsibility for processing documents 28 1 DECLARATION OF BRENDA SHARPLESS RE: FAILURE TO SERVE COMPLAINT



served on CSC as agent for service of process for CoxCom, Inc. in California. Documents served on CSC as agents for its customers are referred to as "services".

- 2. I have worked for CSC since December 2, 2002. I am assigned to the Litigation Management ("LMS") Department. In addition to managing my own assigned accounts, I am also a member of the LMS Quality Team, which involves reviewing procedures, system issues and enhancements. I am also approved to train other persons to use the system. I am very familiar with CSC's procedures for processing services received for its customers.
- 3. I review CSC's global list of services received regularly throughout each day to find services that have been received for Cox. When a service for Cox is received by CSC and has been logged in and scanned into CSC's Litigation Management System (hereinafter referred to as "LMS"), I retrieve the document from the LMS, open it, and review each page of each service to insure that data already extracted from the service and entered in the LMS is correct and to ascertain and enter additional data, including nature of the case, sender details, response date, and document type. My review includes checking for any apparent missing or skipped pages. The foregoing procedure is CSC standard operating procedure and it is my custom and practice to follow it in connection with each service I review.
- 4. On June 27, 2008, I noted that Document #4176215 had been logged in as a service for Cox. I opened and reviewed the document as described above, verifying and logging in the necessary information. The service consisted of three pages, a two page letter addressed to Labor and Workforce Development Agency Re: *Arman Lassiter v. CoxCom, Inc.* ("Lassiter"), and a page addressed to CoxCom, Inc. c/o Lawyers Incorporating Service on which the following notation appeared: "Letter re 2699 Complaint".
- 5. At intervals throughout June 27, 2008, I looked for services for Cox on CSC's LMS. The letter to the Labor and Workforce Development agency and page addressed to CoxCom, Inc. was the only service that was logged into CSC's system for Cox on June 27, 2006 for this case.
- 6. Following my review of the service, at 5:19 p.m. EDT on June 27, 2008, an automated email was generated to Catherine Capotosto, Ms. Vickie Diamond, Ms. Sharron Vines, James Demetry, Timothy O'Rourke Esq., Peter Canfield Esq., and Stuart Young Esq. of Cox that

service of the Letter to the Labor and Workforce Development Agency and the accompanying note in the Lassiter matter had been received.

- 7. There have been a total of three services received by CSC in the Lassiter matter. In addition to the June 27, 2008 service described above, on June 30, 2008, what appears to be the same letter was received via certified mail, and on July 31, 2008, a one page letter concerning receipt of a notice of alleged Labor Code violations pursuant to Labor Code Section Board 2699, was received via certified mail from Doug Hoffner, Undersecretary of the California Labor & Workforce Development Agency.
- 8. As the person at CSC primarily responsible for processing services received for Cox, I regularly check for services received for Cox throughout each business day. I have conducted such checks of the LMS on a daily basis (excluding holidays and weekends) since June 27, 2008. If any summons and complaint in the *Lassiter* matter had been logged or scanned in to CSC's LMS at any time on or since June 27, 2008, I would be aware of it. No summons or complaint in the Lassiter case has been logged or scanned in to the LMS on or since June 27, 2008. CSC has no record of such a summons and complaint ever having been served on it as an agent for Cox. Based on my familiarity with CSC's procedures for handling services, my awareness that CSC's policy and practice is to log and scan in every service received on the day of its receipt, it is my opinion that no summons and complaint in the Lassiter case have ever been served on CSC in its capacity as agent for service of process for Cox or otherwise.
- 9. I have personal knowledge of the foregoing facts and if called as a witness could so testify.

I declare under penalty of perjury, under the laws of the State of California, that the foregoing is true and correct. Executed this // day of August, 2008 at Caico, Georgia.

Brenda Sharpless

1	SEYFARTH SHAW LLP Thomas Kaufman (State Bar No. 177936)							
2	Laura Reathaford (State Bar No. 254751) 2029 Century Park East, Suite 3300 Los Angeles, California 90067-3063 Telephone: (310) 277-7200							
3								
4	Facsimile: (310) 201-5219							
5	FERRIS & BRITTON A Professional Corporation							
6	Christopher Q. Britton (State Bar No. 56623) W. Lee Biddle (State Bar No. 217128)							
7	401 West A Street, Suite 1600 San Diego, CA 92101							
8	Telephone: (619) 233-3131 Facsimile: (619) 232-9316							
9								
10	Attorneys for Defendant COXCOM, INC							
11	GLIDENCE COLUDE	AT CALLEDDAHA						
12	SUPERIOR COURT C							
13	COUNTY OF SAN DIEGO -	•						
14	ARMAN LASSITER, individually and on behalf of other members of the general public similarly	Case No. 37-2008-00084510-CU-OE-CTL						
15 16	situated, Plaintiff,	DECLARATION OF VICTORIA R. DIAMOND IN SUPPORT OF MOTION						
17	v.	OF DEFENDANT COXCOM, INC. TO QUASH						
18	COXCOM, INC., a Delaware Corporation; and	Date: Oct. 24, 2008						
19	DOES 1-50, inclusive,	Time: 10:30 a.m. Judge: Hon. Steven R. Denton						
20	Defendants.	Dept: 73						
21		Complaint Filed: May 23, 2008						
22								
23	Victoria R. Diamond declares:							
24								
25	1. I am the Senior Paralegal, Litigation Employment Database Administrator. I am							
26	employed by Cox Enterprises, Inc. in Atlanta. I am the principal person responsible for receiving							
27	notifications that CoxCom, Inc. ("Cox") has been ser	ved with legal process from Corporation						
28	Services Company ("CSC"), Cox's designated agent	for service of process in California.						
	1							
	DECLARATION OF VICTORIA R. DIAMOND IN SUPPORT OF MOTION OF DEFENDANT COXCOM, INC. TO QUASH							

- 2. On June 27, 2008, I received an email from CSC advising me that Cox had been served with a two page letter to the Labor and Workforce Development Agency accompanied by a single sheet bearing Cox's name and CSC's address in the Lassiter matter. Exhibit B to Cox's Notice of Lodgment is a true and correct copy of the letter, about the service of which CSC notified me on June 27, 2008. Exhibit K to Cox's Notice of Lodgment is a true and correct copy of the notice I received from CSC alerting me that the letter (Ex. B.) had been served.
- 3. Exhibit L is the only notice that I have received of any service on Cox on June 27, 2008, in the Lassiter matter. As of the date of this declaration, I have never received any notice from any source that Cox has ever been served with a summons and/or complaint in the Lassiter matter. I have personal knowledge of the foregoing facts and if called as a witness could so testify.

I declare under penalty of perjury, under the laws of the State of California, that the foregoing is true and correct. Executed this 13th day of August, 2008 at Atlanta, Georgia.

Victoria R. Diamono



Notice of Service of Process

BZS / ALL Transmittal Number: 5869772 Date Processed: 06/27/2008

Primary Contact:

Catherine Capotosto Cox Enterprises 975 F Street, NW Suite 300

Washington, DC 20004

Copy of transmittal only provided to:

Timothy O'Rourke Esq. Robin Sangston Esq. Stuart Young Esq. Brenda Sharpless Kristen Weathersby Peter Canfield Esq. Ms. Sharron Vines James Demetry Ms. Vicki Diamond

Entity:

CoxCom, Inc.

Entity ID Number 1896480

Entity Served:

COXCOM, Inc.

Title of Action:

Arman Lassiter vs. COXCOM, Inc.

Document(s) Type:

Written Notice re: Violation of California Labor Code

Nature of Action:

Labor / Employment

Case Number:

Jurisdiction Served:

California

Date Served on CSC:

06/27/2008

Answer or Appearance Due:

No answer date noted

Originally Served On:

CSC

How Served:

Personal Service

Plaintiff's Attorney:

William B. Sullivan 619-702-6760

Information contained on this transmittal form is for record keeping, notification and forwarding the attached document(s). It does not constitute a legal opinion. The recipient is responsible for interpreting the documents and taking appropriate action.

To avoid potential delay, please do not send your response to CSC CSC is SAS70 Type II certified for its Litigation Management System.

2711 Centerville Road Wilmington, DE 19808 (888) 690-2882 | sop@cscinfo.com

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PROOF OF SERVICE BY MAIL

I, Lorell Fleming, declare that: I am over the age of 18 years and not a party to the case; I am employed in, or am a resident of, the County of San Diego, California, where mailing occurs; and my business address is: 401 West A Street, Suite 1600, San Diego, California 92101.

I further declare that I am readily familiar with the business' practice for collection and processing of correspondence for mailing with the United States Postal Service; and that the correspondence shall be deposited with the United States Postal Service this same day in the ordinary course of business.

I served the following document(s): DEFENDANT COXCOM, INC.'S NOTICE OF MOTION AND MOTION TO QUASH SERVICE OF SUMMONS; DEFENDANT COXCOM, INC.'S MEMORANDUM OF POINTS AND AUTHORITIES IN SUPPORT OF ITS MOTION TO QUASH SERVICE OF SUMMONS; and NOTICE OF LODGMENT OF COXCOM, INC. IN SUPPORT OF MOTION TO QUASH SERVICE OF SUMMONS by placing a true copy of each document in a separate envelope addressed to each addressee, respectively, as follows:

Alison M. Miceli, Esq. Sullivan & Christiani LLP 2330 Third Avenue San Diego, California 92101

I then sealed each envelope and, with postage thereon fully prepaid,

- I deposited each in the United States Postal Service at San Diego, CA.
- [X] I placed each for deposit in the United States Postal Service, this same day, at my business address shown above, following ordinary business practices.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Dated: <u>Aug. 14, 2008</u> <u>Josel</u>

Lorell Fleming

PROOF OF SERVICE BY MAIL

CASE NO.:

Declaration of Sharon Smith in Support of Petition For Removal

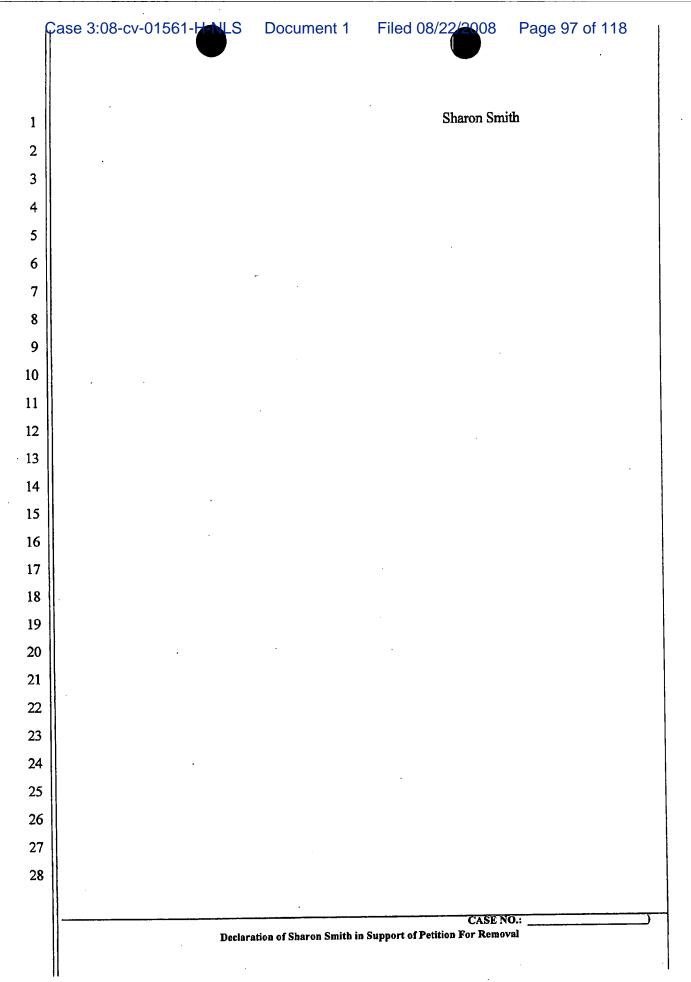
declaration. In this capacity, I have access to payroll and employment records, which I reviewed in conjunction with my staff to prepare this declaration.

- 3. From January 1, 2004 to the present, CoxCom's records indicate that 393 different individuals have been employed as Field Service Representatives within the Orange County/Palos Verde system.
- 4. Within the Orange County/Palos Verde system, as of January 1, 2007, 170 people were employed as Field Service Representatives. As of January 1, 2006, 144 people were employed as Field Service Representatives. As of January 1, 2005, 150 people were employed as Field Service Representatives. As of January 1, 2004, 147 people were employed as Field Service representatives. Based on these figures, through the four years leading up to this complaint, CoxCom's Orange County/ Palos Verde system employed an average of approximately 153 field service representatives at any one time.
- 5. From January 1, 2004 to the present, the average hourly wage of employees occupying the position of field service representatives in Orange County/Palos Verdes was approximately \$21.65 per hour.
- 6. In 2007, CoxCom's records indicate that 22 field service representatives voluntarily or involuntarily left the company. In 2006, the number of such employees was also 22. In 2005, the number was 26. In 2004, the number was 18. So in the four years leading up to this Complaint, approximately 88 field service representatives left the company. Others have transferred to different positions within the company.
- 7. I am an officer of CoxCom, Inc. and I am familiar with the corporation's structure. The corporate headquarters of CoxCom, Inc. is its offices located at 1440 Lake Hearn Drive, Atlanta, Georgia.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct. Executed this 19 day of August, 2008, in Rancho Santa Margarita, California.

Orain a Sonta

CASE NO.:



1 FERRIS & BRITTON A Professional Corporation Christopher Q. Britton (State Bar No. 56623) 2 W. Lee Biddle (State Bar No. 217128) 3 401 West A Street, Suite 1600 San Diego, CA 92101 Telephone: (619) 233-3131 4 Facsimile: (619) 232-9316 e-mail; cbritton@ferrisbritton.com 5 lbiddle@ferrisbritton.com 6 SEYFARTH SHAW LLP 7 Thomas Kaufman (State Bar No. 177936) 8 Laura Reathaford (State Bar No. 254751) 2029 Century Park East, Suite 3300 9 Los Angeles, California 90067-3063 Telephone: (310) 277-7200 10 Facsimile: (310) 201-5219 e-mail: tkaufman@seyfarth.com 11 lreathaford@seyfarth.com 12 Attorneys for Defendant CoxCom, Inc. 13 UNITED STATES DISTRICT COURT 14 SOUTHERN DISTRICT OF CALIFORNIA 15 ARMAN LASSITER, individually, and on behalf Case No. 16 of others similarly situated, **DECLARATION OF LINDA KAVANAGH** 17 IN SUPPORT OF PETITION FOR Plaintiff, REMOVAL OF COXCOM, INC. 18 VS. 19 COXCOM, INC., and DOES 1 to 50, 20 Defendants. 21 22 Linda Kavanagh declares: I have personal knowledge of the facts set forth in this declaration, and would and 23 could competently testify thereto if called upon to do so. 24 I am a Human Resources Director for CoxCom, Inc.'s San Diego area cable system. I 25 2. have been employed in this capacity at all times relevant to this declaration. In this capacity, I have 26 27 28 Declaration of Linda Kavanagh in Support of Petition For Removal

28

access to payroll and employment records, which I reviewed in conjunction with my staff in preparation of this declaration.

Filed 08/22/2008

- From January 1, 2004 to the present, CoxCom's records indicate that 614 different 3. individuals have been employed as Field Service Representatives within the San Diego system.
- 4. Within the San Diego system, as of June 1, 2007, 313 people were employed as Field Service Representatives. As of June 1, 2006, 321 people were employed as Field Service Representatives. As of June 1, 2005, 326 people were employed as Field Service Representatives. As of June 1, 2004, 313 people were employed as Field Service Representatives. Based on these figures, through the four years leading up to this complaint, CoxCom's San Diego system employed an average of approximately 318 field service representatives at any one time.
- From January 1, 2004 to the present, the average hourly wage of employees occupying 5. the position of field service representatives in San Diego system was approximately \$20.75 per hour.
- 6. CoxCom's records indicate that from June 1, 2004 to the present, approximately 190 field service representatives have either voluntarily or involuntarily left the company.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct. Executed this 19 day of August, 2008, in San Diego, California.

CASE NO.:

1 **FERRIS & BRITTON** A Professional Corporation
Christopher Q. Britton (State Bar No. 56623) 2 W. Lee Biddle (State Bar No. 217128) 3 401 West A Street, Suite 1600 San Diego, CA 92101 Telephone: (619) 233-3131
Facsimile: (619) 232-9316
e-mail; cbritton@ferrisbritton.com 5 lbiddle@ferrisbritton.com 6 7 SEYFARTH SHAW LLP Thomas Kaufman (State Bar No. 177936) Laura Reathaford (State Bar No. 254751) 8 2029 Century Park East, Suite 3300 Los Angeles, California 90067-3063 Telephone: (310) 277-7200 Facsimile: (310) 201-5219 9 10 e-mail: tkaufman@seyfarth.com 11 lreathaford@seyfarth.com 12 Attorneys for Defendant CoxCom, Inc. 13 UNITED STATES DISTRICT COURT 14 SOUTHERN DISTRICT OF CALIFORNIA 15 ARMAN LASSITER, individually, and on behalf Case No. 16 of others similarly situated, **DECLARATION OF TERRI WILSON IN** 17 SUPPORT OF PETITION FOR Plaintiff, REMOVAL OF COXCOM, INC. 18 VS. 19 COXCOM, INC., and DOES 1 to 50, 20 Defendants. 21 Terri Wilson declares: 22 I have personal knowledge of the facts set forth in this declaration, and would and 23 24 could competently testify thereto if called upon to do so. 25 I am a Vice President of Human Resources for CoxCom, Inc.'s Santa Barbara area 26 cable system. I have been employed in this capacity at all times relevant to this declaration. In this 27

CASE NO.:

Declaration of Terri Wilson in Support of Petition For Removal

capacity, I have access to payroll and employment records, which I reviewed in conjunction with my staff in preparation of this declaration.

- 3. From June, 2004 to the present, CoxCom's records indicate that 93 different individuals have been employed as Field Service Representatives within the Santa Barbara system.
- 4. From 2004 thru 2007, CoxCom's Santa Barbara system employed an average of approximately 36 field service representatives at any one time.
- 5. From January 1, 2004 to the present, the average hourly wage of employees occupying the position of field service representatives in Santa Barbara system was approximately \$19.15 per hour.
- 6. CoxCom's records indicate that from June 1, 2004 to the present, approximately 33 field service representatives have either voluntarily or involuntarily left the company. Others may have transferred to different positions within the company.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct. Executed this _20_ day of August, 2008, in Santa Barbara, California.

Serri Wilson
Terri Wilson

CASE NO.

Declaration of Terri Wilson in Support of Petition For Removal

FERRIS & BRITTON A Professional Corporation Christopher Q. Britton (State Bar No. 56623) 2 W. Lee Biddle (State Bar No. 217128) 401 West A Street, Suite 1600 San Diego, CA 92101 3 Telephone: (619) 233-3131 Facsimile: (619) 232-9316 e-mail; cbritton@ferrisbritton.com 4 5 lbiddle@ferrisbritton.com 6 SEYFARTH SHAW LLP 7 Thomas Kaufman (State Bar No. 177936) Laura Reathaford (State Bar No. 254751) 8 2029 Century Park East, Suite 3300 9 Los Angeles, California 90067-3063 Telephone: (310) 277-7200 Facsimile: (310) 201-5219 10 e-mail: tkaufman@seyfarth.com 11 Ireathaford@sevfarth.cem 12 Attorneys for Defendant CoxCom, Inc. UNITED STATES DISTRICT COURT 13 14 SOUTHERN DISTRICT OF CALIFORNIA 15 ARMAN LASSITER, individually and on behalf of Case No. other members of the general public similarly **DECLARATION OF JOSEPH FREEMAN** 16 situated, IN SUPPORT OF PETITION FOR 17 REMOVAL OF COXCOM, INC. Plaintiff. 18 19 COXCOM, INC., a Delaware Corporation; and DOES 1-50, inclusive, 20 Complaint Filed: May 23, 2008 Defendants. 21 22 23 Joseph Freeman declares: 24 I am an attorney, a member of the State Bar of Georgia, and am employed as 25 1. an attorney for Cox Communications, Inc. ("Cox") in Atlanta, Georgia. I am the attorney in Cox 26 Legal Department who is responsible for handling the claims being asserted against CoxCom, Inc. 27 28 by Arman Lassiter, including any litigation he may file against the Company. CASE NO.

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- On August 5, 2005, I received a letter, dated August 4th, from Plaintiff's 2. counsel, Alison Miceli. A true and correct copy of this letter is attached as Exhibit A to this declaration.
- The letter asserted that CoxCom was in default in the State Court action because 3. CoxCom had failed to answer the complaint within 30 days of service. Ms. Miceli threatened to take CoxCom's default in the State Court action if an answer was not filed by August 8th at noon.
- Ms. Miceli's letter stated that CoxCom had been served on June 27, 2008. Insofar as 4. I am aware, prior to my receipt of this letter, CoxCom had never been advised that it had been served the complaint. Because this case is my responsibility, it is my belief that if anyone at CoxCom had been informed the complaint had been served on CoxCom, this information would have been immediately communicated to me.
- In the spring of this year, counsel for Plaintiff and CoxCom held discussions about the 5. possible mediation of this matter. As part of those discussions, Plaintiff's counsel provided to CoxCom a mediation brief. In the mediation brief, Plaintiff claims that CoxCom's potential liability in this action is \$32,801,146.17, not inclusive of attorney fees and costs, and not inclusive of claims under Labor Code section 203. Attached to this declaration as Exhibit B is a true and correct copy of pages 21 to 23 of Plaintiff's mediation brief, which includes the section outlining Plaintiff's calculations of CoxCom's monetary liability.
- I have personal knowledge of the foregoing facts and if called as a witness could so 6. testify.

I declare under penalty of perjury, under the laws of the State of California, that the foregoing is true and correct. Executed this 20th day of Punist, 2008 at Atlank, Georgia.

SULLIVAN & CHRISTIANI

A LIMITED LIABILITY PARTNERSKIP

NORTHERN CALIFORNIA

1 CEDARWOOD LANE MUL VALLEY, CA 94941 PHONE 415-383-6151 FACSIMILE 415-888-3038 2330 THIRD AVENUE SAN DIEGO, CALIFORNIA 92101

> PHONE 619-702-6760 FACSIMILE 619-702-6761

LAS VEGAS

1610 SOUTH TENTH STREET LAS VEGAS, NEVADA 89104 PHONE 702-388-0576 FACSIMILE 702-388-0572

August 4, 2008

Joseph M. Freeman, Esq. COX COMMUNICATIONS, INC. 1400 Lake Hearn Drive Atlanta, Georgia 30319 Via Facsimile Only (404) 843-5845

Re:

Arman Lassiter v. COXCOM

Case No.: 69-6347

Dear Mr. Freeman:

Please allow this correspondence to serve as a request for assistance and clerification in the above-referenced matter. Thank you for your assistance throughout this litigation.

As you are presumably aware, the Complaint of Mr. Lassiter, as well as a Labor Code section 2699, et seq. notification letter, were served on COXCOM's agent for service of process on June 27, 2008. We have recently received a LWDA "right to sue" letter, and are in the process of preparing to file an Amended Complaint. However, the time period for filing a response to the of erative Complaint has passed, and we have yet to receive a responsive pleading. Further, the Court records do not list a response to the Complaint.

Given the above, we must respectfully demand that COXCOM file and serve an Answer to the operative Complaint no later than Friday, August 8, 2008; Noon. If we have no received proof of the filing and service of an Answer by that time, we will have no option but to prepare and file a Default as to COXCOM. Given your courtesy and assistance throughout the Mediation process, we are reluctant to do so. For that reason, please immediately comply with the above request.

Again, thank you for your assistance throughout this matter. Should you have any questions or comments, please do not hesitate to contact the undersigned.

Very truly yours,

ayin Mr. Micele:

Alison M. Miceli

bcc:

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information to be included with each employee's pay-check.

- Labor Code section 226.7 This section requires compliant Meal and 5. Rest Periods.
- Labor Code section 510 This section requires proper payment of all 6. Overtime.
- Labor Code section 512 This section requires First and Second Meal 7. Periods.
- Labor Code section 1197.1 This section applies to any employer or 8. other person "who pays or causes to be paid to any employee a wage less than the minimum fixed" wage. Here, no amounts were provided for missed Meal and Rest Periods, and thus the minimum wage was not met.
- Labor Code section 1199 This section provides a \$100.00 fine, 9. payable to the aggrieved employee, if any employer pays "a wage less than the minimum." Minimum Wage laws are applicable to every hour worked. Armenta v. Osmose, Inc. (2005) 135 Cal. App. 4th 314. As Defendant has failed to provide Wages, there is a Minimum Wage violation.

IV. MONETARY LIABILITY

As more specifically set forth below, the following is a summary of monetary liability COX will face if judgment is entered against them on a Class-wide basis:

MEAL PERIOD OMISSIONS AND LACK OF REQUIRED PAYMENT

2004 i.

750 (FST's) X 3 (missed Meal Periods a week) X \$25.00 (average Hourly rate) X 50 (weeks) = \$2,812,500.00

1	ii. 2005
2	750 (FST's) X 3 (missed Meal Periods a week) X \$25.00 (average Hourly
3	rate) X 50 (weeks) = \$2,812,500.00
4	iii. 2006
5	750 (FST's) X 3 (missed Meal Periods a week) X \$25.00 (average Hourly
6	rate) $X 50$ (weeks) = \$2,812,500.00
7 8	iv. 2007
9	750 (FST's) X 3 (missed Meal Periods a week) X \$25.00 (average Hourly
10	rate) X 50 (weeks) = \$2,812,500.00
11	Given the above, the liability for this issue totals: \$11,250,000.00.
12	
13	TO THE TOTAL OF TH
14	B. LABOR CODE SECTION 221/2802 VIOLATIONS
15	The liability for this issue is \$51,461.17.
16	
17	C. "ROUNDING" VIOLATIONS
18	The liability for this issue is \$1,500,000.00. This demand is based upon the
19	following formula:
20 21	• 6 (minutes lost from "rounding" each day) x 4 (workdays in week) x
21 22	50 (workweeks in year) x 4 (years) = 4800 minutes
23	• 4800 (minutes) divided by 60 (minutes in an hour)= 80 hours
24	
25	• 80(hours) x \$25.00 (average FST Hourly Rate)= \$2000.00
26	• \$2,000.00 \dot{x} 750(FST's) = \$1,500,000.00
27	To summarize, Plaintiff's demand is as follows:
28	A. \$11,250,000.00 (Labor Code sections 226.7 and 512 violations)

Ca	se 3:	08-c\	v-01561-H-NLS	Document 1	Filed 08	/22/2908	Page 112 of 118	ļ.
1	B. \$51,461.17 (Labor Code sections 221 and 2802 violations)				riolations)			
2		C.	\$1,500,000.00	\$1,500,000.00 ("Rounding" violations)				
3	D. \$20,000,000.00 (Labor Code section 226 violations)							
4		Sub-Total: \$32,801,146.17						
5	D.	TDD						
6	Ε.		ORNEYS FEES	• • •		TBD		
8	12.	AII	CIG (DIO A BMO A					
9				TOTAL:	\$	TBD		
10		. 1	1/14/50	IOIAL			CTIANI IID	
11	Dat	ed:	717100		SULLIVA	N & CHRI	STIANI, LLP	
. 12	<u></u>	;- ver",	در همید در این در در اینهای این در در هما در این در در در اینهای این در	and the state of t	1115	77	Miceli	-:
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14 15			•		William B. Alison M.			
16					Attorneys	for Claim	nant ARMAN	
17					DAGGITE			
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23 24			•					
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				23			LASSITER MEDIATION BRIEF	ļ

		•			
1 2 3 4 5 6	FERRIS & BRITTON A Professional Corporation Christopher Q. Britton (State Bar No. 56623) W. Lee Biddle (State Bar No. 217128) 401 West A Street, Suite 1600 San Diego, CA 92101 Telephone: (619) 233-3131 Facsimile: (619) 232-9316 e-mail; cbritton@ferrisbritton.com lbiddle@ferrisbritton.com				
8 9	Thomas Kaufman (State Bar No. 177936) Laura Reathaford (State Bar No. 254751) 2029 Century Park East, Suite 3300 Los Angeles, California 90067-3063 Telephone: (310) 277-7200				
10	Facsimile: (310) 201-5219				
11	e-mail: tkaufman@seyfarth.com lreathaford@seyfarth.com				
12					
13	Attorneys for Defendant CoxCom, Inc.				
14					
15	UNITED STATES D	ISTRICT COURT			
16	SOUTHERN DISTRICT OF CALIFORNIA				
17	ARMAN LASSITER, individually, and on behalf of others similarly situated,	Case No.			
18	Plaintiff,	DECLARATION OF CHRISTOPHER Q. BRITTON IN SUPPORT OF PETITION			
19	vs.	FOR REMOVAL OF COXCOM, INC.			
20	COXCOM, INC., and DOES 1 to 50,				
21	Defendants.				
22	Defendants.				
23	I, Christopher Q. Britton, declare:				
24	1. I am an attorney, a member of the State Bar of California, and a partner in the law				
25	firm of Ferris & Britton, A.P.C., co-counsel for defendant CoxCom, Inc. in the above-captioned				
26	matter.				
27	2. In my practice of law, I have been a part of dozens of cases involving plaintiff's				
28		·			
	1				
	CASE NO.:				
	Declaration of Christoph	ner Q. Britton In Support of Notice of Removal			

attorneys working on a contingency fee basis, including employment and consumer class actions. I have also been retained as an expert witness and provided testimony on the reasonableness of attorney fees in a consumer class action. In my experience, a class action counsel operating on a contingency fee will typically seek attorney fees equal to or in excess of one-third of the total recovery of the class.

3. I have personal knowledge of the foregoing facts and if called as a witness could so testify.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct. Executed this and of August, 2008, in San Diego, California.

Christopher Q. Britton

ORIGINA 1-H-NCIVIE COVER SHEET 08/22/2008

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

	NSTRUCTIONS ON THE REVERSE OF THE FORM.)	ed States in September 1774, is requi	to the use of the clerk of co	art for the purpose of initiating		
I. (a) PLAINTIFFS		DEFENDANTS _{c=}	DEFENDANTS			
LASSITER, ARMAN in	ndividually and on behalf of other me	mbers COXCOM, INC.,	COXCOM, INC., a Delaware Corporation; and DOES 1-50,			
f the general public sin	nilarly situated	17	_			
(b) County of Residence	of First Listed Plaintiff San Diego	County of Residence of	First Listed Defendant			
(E	XCEPT IN U.S. PLAINTIFF CASES)	CLERK US	(IN U.S. PLAINTIFE CASES ON	LY)		
,	08 CV 1561 H NLS	NG TRIT INERANDI	CONDEMNATION CASES, USE T	THE LOCATION OF THE		
	00 04 2 2 2 .	\sim	DEPUTY	1		
* *	, Address, and Telephone Number)	Attorneya (15 Knows)				
	n Miceli; Sullivan & Christiani, 2330 T		n, W. Lee Biddle; Ferris ego, CA 92101, (619) 2			
	92101, (619) 702-6760 *** DICTION (Place an "X" in One Box Only)	III. CITIZENSHIP OF PE				
		(For Diversity Cases Only)	4-31	rid One Box for Defendant)		
U.S. Government Plaintiff	3 Federal Question (U.S. Government Not a Party)	Citizen of This State	F DEFI 5 0 Incorporated or Princi of Business In This St			
☐ 2 U.S. Government	🔀 4 Diversity	Citizen of Another State				
Defendant	(Indicate Citizenship of Parties in Item III)	1	of Business In Ano	,		
	•	Citizen or Subject of a Foreign Country	3	0606		
IV. NATURE OF SUI	T (Place an "X" in One Box Only)	, disting to summy				
CONTRACT NO NO	,			J 400 State Reapportionment		
☐ 110 Insurance ☐ 120 Marine	PERSONAL INJURY PERSONAL INJUI 310 Airplane 362 Personal Injury		☐ 423 Withdrawal ☐	J 410 Antitrust		
☐ 130 Miller Act	☐ 315 Airplane Product Med. Malpracti		28 USC 157			
☐ 140 Negotiable Instrument☐ 150 Recovery of Overpayment	☐ 320 Assault, Libel & Product Liability	ty 🗖 630 Liquor Laws	PROPERTY RIGHTS	J 460 Deportation		
& Enforcement of Judgment 151 Medicare Act	Slander 368 Asbestos Persor 330 Federal Employers' Injury Product	nal G40 R.R. & Truck G50 Airline Regs.	□ 830 Patent	3 470 Racketeer Influenced and Corrupt Organizations		
152 Recovery of Defaulted	Liability Liability	☐ 660 Occupational RTY Safety/Health	☐ 840 Trademark			
Student Loans (Excl. Veterans)	☐ 345 Marine Product ☐ 370 Other Fraud	☐ 690 Other		3 810 Selective Service		
☐ 153 Recovery of Overpayment of Veteran's Benefits	Liability 371 Truth in Lendin 350 Motor Vehicle 380 Other Personal	LABOR 710 Fair Labor Standards	SOCIAL SECURITY	3 850 Securities/Commodities/ Exchange		
☐ 160 Stockholders' Suits	☐ 355 Motor Vehicle Property Damag	ge Act		3 875 Customer Challenge 12 USC 3410		
☐ 190 Other Contract☐ 195 Contract Product Liability	Product Liability 385 Property Dama 360 Other Personal Product Liabilit	y 730 Labor/Mgmt.Reporting	☐ 864 SSID Title XVI	3 890 Other Statutory Actions		
☐ 196 Franchise REAL PROPERTY	Injury CIVIL RIGHTS PRISONER PETITIO	& Disclosure Act ONS ☐ 740 Railway Labor Act	1	891 Agricultural Acts892 Economic Stabilization Act		
☐ 210 Land Condemnation	☐ 441 Voting ☐ 510 Motions to Vac	ate 🗷 790 Other Labor Litigation		3 893 Environmental Matters 3 894 Energy Allocation Act		
220 Foreclosure230 Rent Lease & Ejectment	☐ 442 Employment Sentence ☐ 443 Housing/ Habeas Corpus:	791 Empl. Ret. Inc. Security Act	☐ 871 IRS—Third Party	3 895 Freedom of Information		
240 Torts to Land245 Tort Product Liability	Accommodations	IMMIGRATION	26 USC 7609	Act 900Appeal of Fee Determination		
290 All Other Real Property	☐ 445 Amer. w/Disabilities - ☐ 540 Mandamus & C	Other	4	Under Equal Access to Justice		
	Employment 550 Civil Rights 446 Amer. w/Disabilities - 555 Prison Condition	on Alien Detainee	 c	■ 950 Constitutionality of		
	Other 440 Other Civil Rights	☐ 465 Other Immigration Actions		State Statutes		
	LS 140 Giller GIVII Kilgins					
V. ORIGIN Continuation Continua						
VI. CAUSE OF ACTION Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): 28 U.S. C 1332(d) and 1441(a) Relat description of cause:						
Brief description of cause: Removal of class action complaint alleging wage and hour violations						
VII. REQUESTED IN ☐ CHECK IF THIS IS A CLASS ACTION DEMAND \$ CHECK YES only if demanded in complaint: UNDER F.R.C.P. 23 32,000,000.00 JURY DEMAND: ☐ Yes ☑ No						
VIII. RELATED CASE(S) IF ANY (See instructions): JUDGE DOCKET NUMBER						
DATE 08/21/2008	SIGNATURE OF	ATTORNEY OF RECORD A her Q. Bitho				
FOR OFFICE USE ONLY	Chasto	Fiar S. Iourio	<u>V)</u>			
RECEIPT # 154387 AMOUNT \$350 APPLYING IFP JUDGE MAG. JUDGE						
TAC 8/22/08						

UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF CALIFORNIA SAN DIEGO DIVISION

154387

- TC

August 22, 2008 16:08:01

Civ Fil Non-Pris USAO #.: 08CV1561

Judge. : MARILYN L HUFF

Amount.:

Check#.: BC068142

\$350.00 CK

Total-> \$350.00

FROM: LASSITER, ARMAN

VS

COXCOM